



# City of Marco Island

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Date: September 20, 2021  
To: City Council  
From: Fire Rescue Chief Chris Byrne  
Through: Mike McNees, City Manager  
Re: Fire Rescue Monthly Report

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## **Recognition**

- Captain James Pope, badge # 51, retired on August 15, 2021. Jim began his career with the Department July 15, 1996 and progressed through the ranks to his current position of Captain. Jim has been a steadfast leader that has made significant contributions throughout his career including serving as a peer fitness trainer, a long-serving member of the firefighter pension board, a member of the Combat Challenge Team, and most recently assisting with policy/procedure development.
- Firefighter Paramedic Chris Bowden was promoted to the rank of Captain. Chris has made significant contributions to the Department throughout his career, most notable is his leadership of the Departments public education programs. He plans and instructs many programs including the Police Fire Academy, the Middle School CPR program and fire safety children's programs utilizing the Departments safety house. Additionally, Chris is a state certified Fire Instructor and faculty Fire Instructor at the Florida Southwestern State College Fire Academy.
- Firefighter Paramedic Sergio Deleon to the position of Rescue Lieutenant. For the past two-years, Sergio has placed tremendous effort towards the training and education of the Department's Paramedics and Emergency Medical Technicians resulting in quality medical care to the citizens and visitors of Marco Island.



## **Public Education/Community Outreach**

- During the month of August, Staff certified 11 CPR & 1<sup>st</sup> Aid students.

### Significant Incidents

- On Aug 6<sup>th</sup>, crews responded to a 2-car accident on Elkcarn Cir & Barfield Dr. Minor injuries, with moderate damage to both vehicles.
- On Aug 15<sup>th</sup>, crews responded to a single car accident (vehicle rollover) on Bald Eagle Dr., with major vehicle damage.
- On Aug 21<sup>st</sup>, fire crews responded to an equipment fire on a vacant lot in Goodland. The fire was contained a small trailer, lawn mower and a golf cart.
- On Aug 22<sup>nd</sup>, fire crews responded to smoke in a high-rise building, in the Cape Marco area. The smoke was due to a problem with the main electric circuit (transformer); LCEC assisted in mitigating the problem.
- **Marine Incidents-** For the reporting period, the Fire Boat responded to 6 MERT incidents. These included- a traumatic leg injury on Keewaydin, distress jet skier in Caxambas Pass, and a kayaker in distress near Dickman's Point.

### Items of Interest

- On Aug 3<sup>rd</sup>, Chief Byrne attended the "911 Planning" meeting.
- On Aug 6<sup>th</sup>, staff attended the State Region 6 monthly status meeting.
- On Aug 11<sup>th</sup>, staff attended "Coffee with a Cop", at Red Rooster.
- On Aug 12-13, staff attended multiple tropical storm City planning meetings.
- On Aug 13<sup>th</sup>, staff attended the CCFCA "Training Group" meeting.
- On Aug 18<sup>th</sup>, staff attended the Veteran's Park ground-breaking ceremony.
- On Aug 25<sup>th</sup> & 27<sup>th</sup>, staff conducted "Field Training Paramedic" interviews, to fill the position vacated due to resignation.
- On Aug 26<sup>th</sup>, staff attended the CCFCA Communication Committee meeting.
- On Aug 26<sup>th</sup>, staff attended the CCFCA Operations Chief's meeting.
- On Aug 26<sup>th</sup>, Chief Byrne & D/C Batiato attended the County's "COVID-19 Partners Conference Call".
- On Aug 30<sup>th</sup> & 31<sup>st</sup>, staff conducted "Firefighter Paramedic" interviews, to fill the position vacated due to a resignation & a retirement.
- Two Labor Negotiations sessions were held during August.
- During the month of August, staff participated in weekly meetings with BSSW and Manhattan Construction, working on the Station 50 build project.

### Fire Rescue Department Statistics

Alarm Responses	August	Year-to-Date
100 - Fire	2	36
200- Overpressure / Rupture	2	4
300 – EMS / Rescue	180	1751
400 – Hazards Condition	9	68
500 - Service Calls	34	264
600 – Good Intent	11	117
700 - False Alarm	39	234
800- Weather / Natural Disaster	1	2
900 - Special Incident	2	12
<b>Total</b>	<b>280</b>	<b>2488</b>

Calls by Shift	
A shift	102
B shift	90
C shift	88
<b>Total</b>	<b>280</b>

Calls by Station	
Station 50	178
Station 51	102
<b>Total</b>	<b>280</b>

### Training Division

Fire Rescue personnel completed 486 hours of fire rescue training during the month of August detailed as follows:

- |                     |      |       |
|---------------------|------|-------|
| ○ Fire Operations   | 243  | hours |
| ○ Medical           | 104  | hours |
| ○ Haz-Mat           | 55   | Hours |
| ○ Marine Operations | 27.5 | hours |
| ○ Officer training  | 21   | hours |
| ○ Driver training   | 35.5 | hours |



### Fire Prevention Division

Activity Type	August
New Construction/Remodel Inspections	750
Occupational License Inspections	5
Plan Reviews	139
Existing Condominium & Business Inspections	112
Special Event Inspections	3
Hydrant Flow Tests	1

- 33 Commercial/Multi-Family Life Safety System reports reviewed, and Documented into our system, and violation notifications sent.
- Standpipe hose removal request inspections - 1
- Major projects Prevention is Inspecting: Charter High School, Publix Projects, Wellness Center & Marco Island Country Club, Marco Town Center Plaza, Gulf View Pipe Change out, Italian Deli & THAI SUSHI.

### **Response Survey Cards**

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as the Emergency Room care and 911 dispatch system.

<b>August 2021</b>				
<b>MIFD Personnel</b>	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
Helpfulness of Employees	96%	4%		
Speed of service	92%	8%		
Appearance of Personnel	100%			
Sensitivity of Personnel	92%	8%		
Communication skills of Personnel	96%	4%		
Medical care given by Personnel	92%	8%		
Handling your emergency	96%	4%		
911 call taker	95%	5%		
<b>Hospitals</b>				
NCH-Downtown	90%			10%
PRH- Collier Blvd	87.5%	12.5%		

**Results are from 26 total cards returned during the reporting period**