



City of Marco Island

Date: November 9, 2020
To: City Council
From: Fire Rescue Chief Chris Byrne
Through: Mike McNeese, City Manager
Re: Fire Rescue Monthly Report

Neighbors Helping Neighbors

City staff from the Fire Rescue, Police and Parks & Recreation Departments together with the Marco Noontime Rotary, Kiwanis, the Marco Morning Rotary, Marco Island Academy and The Key Club, participated in the planning and execution of the *Neighbors Helping Neighbors* event on October 24th at Veterans Park to support Our Daily Bread Food Pantry. The drive-up event offered our

community the opportunity to donate food items to the Pantry and express their gratitude to the volunteers who have been exhaustively working to meet the demand of those in need during the COVID pandemic. The City communicates regularly with Our Daily Bread Food Pantry and provides assistance as necessary.



Significant Incidents

- On Oct 3rd, Fire crews responded to a car fire on San Marco Rd. east. The fire was contained to the vehicle.
- On Oct 6th, Fire crews responded to an electrical fire in the Goodland area. The fire was isolated to the home's electrical panel. The home sustained minor smoke damage.
- On Oct 23rd, Fire crews responded to the report of an electrical fire inside a single-family home, in the north Collier area. The home sustained minor smoke damage from an air handler malfunction.
- On Oct 25th, Crews responded to a single car accident Winterberry Dr. The accident caused road minor road blockage, with one injury.
- On Oct 28th, Fire crews responded to a major Natural Gas leak on Collier Blvd., near the JW Marriott. A large feeder line was ruptured during underground construction work. Both directions of Collier Blvd. were closed for approx. 1 hour, until the gas was shut-off by TECO Gas.
- For the reporting period, Fire Boat Crews responded to 5 MERT incidents. These included- a SOS from a commercial fishing vessel, 2 separate medical emergencies' on Keewaydin Island and a sunken boat (with 3 souls aboard) near Chokoloskee Pass.

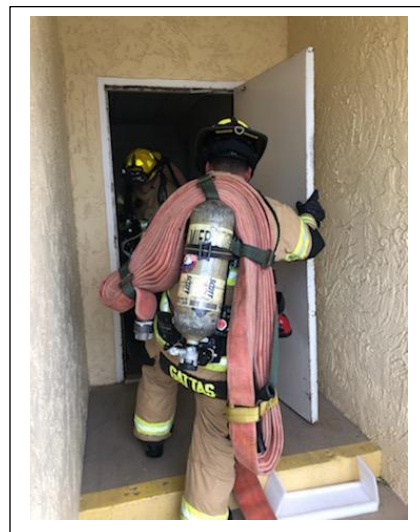
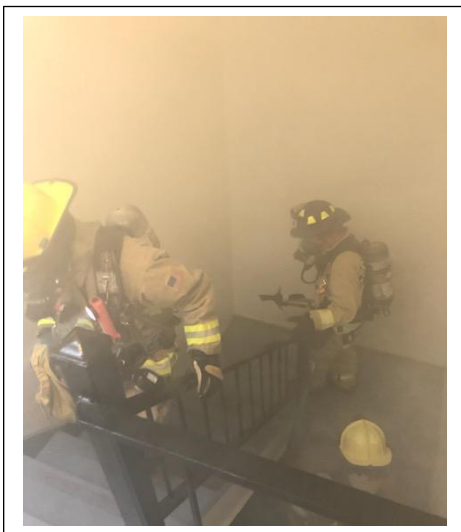
Items of Interest

- Chief Byrne attended several “Neighbors Helping Neighbors Event Planning Meetings”, in preparation for the October 24th event.
- On Oct 1st, staff attended the “Fire Rescue Foundation” board meeting.
- On Oct 2nd, Chief Byrne & D/C Batiato attended the Halloween planning cell meeting.
- On Oct 6th, several staff members attended the Fire Department “Safety Committee” meeting.
- On Oct 6th, Chief Byrne attended the “Public Safety Chief’s” meeting.
- On Oct 9th, staff attended the CCFCA “Training Committee” meeting.
- On Oct 9th, staff attended the department’s “Labor Management” meeting.
- On Oct 16th, staff attend the county EMS Advisory Board meeting, via zoom.
- On Oct 22nd, Fire Prevention Bureau attended the Collier County Fire Marshals Association Meeting.
- On Oct 23rd, Chief Byrne & D/C Batiato attended the “Election Day” event planning meeting.
- On Oct 28th, Chief Byrne attended the Collier County Chief’s meeting.
- On Oct 29th, staff attended the CCFCA Operational Chief’s virtual meeting.
- On Oct 29th, staff attended the CCFCA “Communication Committee” virtual meeting.
- Deputy Chief Batiato attended bi-weekly “Operation Chiefs” meetings, via conference call.
- During the month of October, staff participated in multiple meetings with Lexipol, the consultant for the Department’s new Policy & Procedure’s manual.

Fire Rescue / EMS Training

Fire Rescue personnel completed 528 hours of fire rescue training during the month of October detailed as follows:

○ Fire Operations	381.5	hours
○ Medical	70	hours
○ Haz-Mat	4	Hours
○ Marine Operations	22	hours
○ Officer training	22	hours
○ Driver training	29.5	hours



Fire Rescue Department Statistics

Alarm Responses	October	Year-to-Date
100 - Fire	2	42
200- Overpressure / Rupture	0	5
300 – EMS / Rescue	140	1,864
400 – Hazards Condition	7	87
500 - Service Calls	29	312
600 – Good Intent	28	401
700 - False Alarm	56	368
800- Weather / Natural Disaster	0	1
900 - Special Incident	1	14
Total	263	3,094

Calls by Shift	
A shift	81
B shift	80
C shift	102
Total	263

Calls by Station	
Station 50	184
Station 51	79
Total	263

Public Education/Community Outreach

Staff visited St. Marks preschool, doing a “Show-n-Tell” and reviewing safety tips.



Fire Prevention Bureau

Activity Type	<i>October</i>
New Construction/Remodel Inspections	561
Occupational License Inspections	7
Plan Reviews	144
Meetings: Contractors, New Construction, City, Citizens etc.	118
Condominium Inspections	34
Business Inspections	0
Special Event Inspections	3
Training Classes	0
Hydrant Flow Tests	1

The Fire Prevention Division fielded 248 phone calls relating to fire prevention, construction, inspections, code inquires, life safety issues etc. We received numerous requests for information that required code research and associated written correspondence.

- 12 Commercial/Multi-Family Life Safety System reports reviewed, with violation notifications sent.
- The Fire Marshal completed the City's Fire Prevention Ordinance re-write.
- 30 Commercial/Multi-Family Life Safety System reports reviewed.

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as the Emergency Room care and 911 dispatch system.

October 2020				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	100%			
Speed of service	94%	6%		
Appearance of Personnel	88%	12%		
Sensitivity of Personnel	94%	6%		
Communication skills of Personnel	100%			
Medical care given by Personnel	100%			
Handling your emergency	100%			
911 call taker	100%			
Hospitals				
NCH-Downtown	100%			
PRH- Collier Blvd	100%			

Results are from 17 total cards returned during the reporting period*