



City of Marco Island

Date: August 17, 2020
To: City Council
From: Fire Rescue Chief Mike Murphy
Through: Mike McNees, City Manager
Re: Fire Rescue Monthly Report

Retirement

It is with great pleasure to announce, after 20 years of dedicated service to the City of Marco Island and 50 years in the fire service, Fire Chief Michael Murphy's last day was July 31st. Chief will be spending the next 2 ½ months traveling with his family. Throughout Chief's career he exemplified professionalism, integrity, and leadership, delivering the highest quality Fire & EMS service to our citizens. In 2006 he was selected as "Florida Fire Chief of the Year" and had many accomplishments to list. But his most precious legacy, is how he impacted those around him. Congratulations and thank you, Chief!



COVID-19

The Marco Island Fire Rescue Department continues to focus on maintaining a six-foot distance and requiring all employees to wear a surgical mask when social distancing is not possible. We have been able to source some reusable N95 masks with replaceable filters. This will be a more long-term solution and solves the problem presented by supply chain issues. We continue to purchase and stock additional PPE in the forms of gowns, goggles, and gloves as they become more readily available.

Significant Incidents

- On July 10th, Fire crews responded to a minor fire on a 43ft boat, at Rose Marina. The vessel sustained minor damage; no other boats were affected.
- On July 17th, Fire crews responded to the Madeira Condo, for a pool equipment fire. The damage was isolated the equipment only.
- On July 23rd, Fire crews responded a home struck by lightning, in the Sandhill area. The home sustained minor damage, primarily smoke.
- On July 30th, Crews responded to a 2-car accident, in the north Bald Eagle area. One subject had minor injuries from the accident.
- For the reporting period, Fire Boat Crews responded to 10 MERT incidents. These included- a boat taking on water near Dollar Bay, 2 adults & 2 children missing in the area of Keewaydin, a pontoon in distress near Charity Island (14 people stuck in a severe storm), a capsized boat near Cape Romano (1 subject rescued from the water) and a medical emergency in Big Marco Pass.

Items of Interest

- On July 1st, we celebrated Chief Murphy's 50th year in the fire service.
- On July 7-10, Chief Murphy assisted the Seminole Tribe during their interview process for the new Fire Chief.
- Chief Murphy attended weekly "Public Safety Chiefs Meeting" via conference call.
- Deputy Chief Batiato attended weekly "Operation Chiefs Meeting" via conference call.
- Chief Murphy & D/C Batiato attended multiple COVID-19 "Planning Cell" meetings.



New Fire Chief

The City of Marco Island is pleased to announce the selection of Christopher Byrne as the new Fire-Rescue Chief. Chris previously served the Marco Island Fire-Rescue Department for thirty-three years through 2016, when he retired from the position of Deputy Chief. Chris began his career on Marco Island as a firefighter in 1983 and rose through the ranks to become Deputy Chief in 2001. He served in that role for five years, taking responsibility for the day-to-day operations of the department, leading the emergency operations center during natural disasters, managing the department's budget, developing standard operating procedures, and managing of the department's fleet. Chris has currently been serving as a contract emergency management coordinator for the City, a role he has played since 2017. As such he has managed two federally declared disaster incidents and coordinated the City's FEMA Public Assistance projects and reimbursement process for both Hurricane Irma and the COVID-19 pandemic.

Fire Rescue Department Statistics

Alarm Responses	Ju	Year-to-Date
100 - Fire	3	37
200- Overpressure / Rupture	0	3
300 – EMS / Rescue	163	1,427
400 – Hazards Condition	14	79
500 - Service Calls	36	223
600 – Good Intent	41	305
700 - False Alarm	35	213
800- Weather / Natural Disaster	0	1
900 - Special Incident	0	11
Total	292	2,299

Calls by Shift	
A shift	111
B shift	101
C shift	80
Total	292

Calls by Station	
Station 50	190
Station 51	102
Total	292

FY19 Fire Rescue Capital Projects

Beach ATV: The vehicle is currently being constructed. We originally anticipated delivery in late June 2020, however due to the COVID pandemic the delivery date has been pushed to August 10th.



Fire Rescue / EMS Training

Fire Rescue personnel completed 440 hours of fire rescue training during the month of July detailed as follows:

- Fire Operations 217 hours
- Medical 93 hours
- Haz-Mat 5 Hours
- Marine Operations 0 hours
- Officer training 7 hours
- Driver training 118 hours

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as the Emergency Room care and 911 dispatch system.

July 2020				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	96%	4%		
Speed of service	100%			
Appearance of Personnel	96%	4%		
Sensitivity of Personnel	96%	4%		
Communication skills of Personnel	96%	4%		
Medical care given by Personnel	96%	4%		
Handling your emergency	96%	4%		
911 call taker	96%	4%		
Hospitals				
NCH-Downtown	100%			
PRH- Collier Blvd	80%		10%	10%

Results are from 27 total cards returned during the reporting period*