



# City of Marco Island

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Date: May 18, 2020  
To: City Council  
From: Fire Rescue Chief Mike Murphy  
Through: Mike McNees, City Manager  
Re: Fire Rescue Monthly Report

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## **COVID-19**

The Marco Island Fire Rescue Department continued monitoring the burn rate of our personal protective equipment (PPE) and sourcing new PPE along with researching approved methods to safely prolong the use of existing PPE. In addition, the Fire-Rescue Department, along with various other city departments, assisted a private citizen in the organization and distribution of facial masks for the public. This, along with providing information from the CDC on personal safety practices, was the focus of our personnel for the month.

The Fire Rescue Department has worked tirelessly with our County partners to ensure that we are consistently sharing best practices. We continue to collectively work together to mitigate the spread of Covid 19 while at the same time providing information to the public on ways that they can keep safe while enjoying activities that they deem important.

Our call volume for the month was decreased from what we typically would experience; however, we used this time to train our team and work on continuing education requirements. It also allowed us more time to clean our facilities multiple times per day. This is a best practice for Covid as well as the spread of any other viruses, such as the seasonal flu.

A highlight for the month was having several staff members return to work following the expiration of the Governor's orders. We truly missed these valuable employees and we are pleased to have them back.

Below are a list of the calls or virtual conferences that we attend on a weekly basis in relation to the Covid 19 pandemic:

- Collier County Emergency Management partners call
- EM/Municipalities sharing information
- State of Florida Conference Call
- SFM ESF 4 & 9 - FFCA SERP Regional Coordinators & DOH EMS - COVID-19
- FFCA Coronavirus Update with the CFO
- Public Safety Chiefs meeting

### Items of Interest

- On Apr 6<sup>th</sup>, Staff attended the monthly Officer's meeting, conference call.
- On Apr 10<sup>th</sup>, Staff attended the monthly CCFCA meeting.
- On Apr 18<sup>th</sup>, Staff assisted the "Mask Distribution" at Veterans Park. The private citizen's group distributed approx. 21,000 surgical masks to the public.
- Chief Murphy attended weekly "Public Safety Chiefs Meeting" via conference call.
- Deputy Chief Batiato attended weekly "Operation Chiefs Meeting" via conference call
- Chief Murphy & D/C Batiato attended multiple COVID-19 "Planning Cell" meetings.

### Significant Incidents

- On Apr 3<sup>rd</sup>, Fire crews responded to RSW, with a Collier County "Strike Team", to assist Lee County with a 3,500-car fire.
- On Apr 7<sup>th</sup>, Crews responded to the south Collier area for a subject who fell. The subject was transported as a trauma alert, to Lee Memorial Hospital with a head injury.
- On Apr 14<sup>th</sup>, Crews responded to a fire in the south Collier area. The fire was a result of an overheated fire pump; all the damage was contained to the pump.
- On Apr 14<sup>th</sup>, Crews responded to a 500-acre brush fire, in the Immokalee area.
- On Apr 22<sup>nd</sup>, Crews responded to the central beach area for a drowning.
- On Apr 27<sup>th</sup>, Crews responded to the Old Marco area for a subject who fell for a 2-story roof. The subject sustained significant injuries and was flown to Lee Memorial.
- For the reporting period, Fire Boat Crews responded to 10 MERT incidents. These included- a sunken boat in the Winterberry Canal, 2 subjects that were thrown from a boat near the Jolly Bridge, a sunken boat in Caxambas Pass (2-subjects pulled from the water) and 2 separate vessels in distress (storm related) approx. 10 miles SW of Marco.



### Fire Rescue Department Statistics

Alarm Responses	April	Year-to-Date
100 - Fire	6	24
200- Overpressure / Rupture	0	1
300 – EMS / Rescue	148	936
400 – Hazards Condition	6	30
500 - Service Calls	23	135
600 – Good Intent	27	192
700 - False Alarm	9	97
800- Weather / Natural Disaster	0	0
900 - Special Incident	3	4
<b>Total</b>	<b>222</b>	<b>1419</b>

Calls by Shift	
A shift	63
B shift	92
C shift	67
<b>Total</b>	<b>222</b>

Calls by Station	
Station 50	159
Station 51	63
<b>Total</b>	<b>222</b>

### **Fire Rescue / EMS Training**

Fire Rescue personnel completed 610 hours of fire rescue training during the month of April detailed as follows:

○ Fire Operations	146	hours
○ Medical	62	hours
○ Haz-Mat	5	Hours
○ Marine Operations	3	hours
○ Officer training	17	hours
○ Driver training	377	hours

### **Response Survey Cards**

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as the Emergency Room care and 911 dispatch system.

April 2020				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	94%	6%		
Speed of service	92%	8%		8%
Appearance of Personnel	94%	6%		
Sensitivity of Personnel	94%	6%		
Communication skills of Personnel	94%	6%		
Medical care given by Personnel	96%	4%		
Handling your emergency	96%		4%	
911 call taker	95%	5%		
Hospitals				
NCH-Downtown	63%	25%		12%
PRH- Collier Blvd	80%	12%	8%	

**Results are from 47 total cards returned during the reporting period\***

### **FY19 Fire Rescue Capital Projects**

**Station 50:** Staff is working closely with BSSW Architects to complete the building plans to 30% drawings, in preparation for construction bids. Staff is also developing an operational model for the time during construction.

**Squad 51:** The apparatus committee is reviewing and evaluating multiple apparatus manufacture's, beginning the process of the Squad 51 purchase.

**Beach ATV:** The vehicle is currently being constructed, with the anticipated delivery in June 2020.