



City of Marco Island

Date: April 20, 2020
To: City Council
From: Fire Rescue Chief Mike Murphy
Through: Mike McNees, City Manager
Re: Fire Rescue Monthly Report

COVID-19

The Marco Island Fire-Rescue Department has worked tirelessly over the past several weeks in preparation for the Covid-19 pandemic. As is the nature in the fire service, we plan and prepare operationally and mentally for any situation we may be faced with and this situation was no different.

We prepared early by sourcing the supplies we would need to protect our citizens and our staff. We reminded our staff to stay home if they are sick and to wash their hands often. We cleaned our stations multiple times a day, and limited visitors who could come into the station. We put staffing models together to prepare for the possibility that some of our staff may be working remotely, and we readied resources such as laptops for them to work remotely. We also put models together in the event that our staff became infected, as happened in other fire houses across the nation. And we prepared our team mentally for the fact that this could be a long-term situation.

We attend multiple conference calls with our partners across the state to be aware of best practices and discuss long-term planning. In addition, we participate daily with our internal City partners to ensure that the City's continuity of operations plan is in place and working the way we intended it. The safety of everyone in the City is our top priority.

Below are a list of the calls or virtual conferences that we attend on a weekly basis in relation to the Covid 19 pandemic:

- Collier County Emergency Management partners call
- EM/Municipalities sharing information
- State of Florida Conference Call
- SFM ESF 4 & 9 - FFCA SERP Regional Coordinators & DOH EMS - COVID-19
- FFCA Coronavirus Update with the CFO
- Public Safety Chiefs meeting

In addition, we are interacting daily with our hospital partners to understand their capacity, resources, and patient volumes that they are seeing (Covid and non-Covid).

Public Education/Community Outreach

- On Mar 1st- Staff participated in the annual “St. Patrick’s Day Parade”.
- On Mar 9th, Staff conducted “AED Training” at the Hideaway Beach Club.
- On Mar 9th, Staff attended the multi-agency “Active Shooter” training at Immokalee High School.
- All CPR & 1st aid classes were canceled due to the COVID-19 event.



FY19 Fire Rescue Capital Projects

Station 50: Staff is working closely with BSSW Architects to complete the building plans to 30% drawings, in preparation for construction bids. Staff is also developing an operational model for the time during construction.

Squad 51: The apparatus committee is reviewing and evaluating multiple apparatus manufacture's, beginning the process of the Squad 51 purchase.

Beach ATV: The vehicle is currently being constructed, with the anticipated delivery in June 2020.

Items of Interest

- On Mar 2nd, Staff attended the Region 6 HazMat Team Meeting @ Charlotte County Airport.
- On Mar 3rd, Chief Murphy attended the Collier County 100 Club annual meeting.
- On Mar 3rd, Staff attended a Hodge's University workshop planning meeting.
- On Mar 4th, Staff attended the State of Florida Hazmat planning meeting in Orlando.
- On Mar 4th, Family Church visited Station 50 and cooked lunch for the on-duty crews.
- On Mar 5th, Staff attended the Immokalee Station 32 ground-breaking ceremony.
- On Mar 10th – 11th, Deputy Chief Batiato attended the FFCA “Government Relations & Public Policy” seminar, at Titusville Fire Rescue Department.
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- On Mar 11th, Staff attended the County Emergency Medical Authority (EMA) meeting.
- On Mar 13th, Staff attended the CCFCA Training Committee meeting.
- On Mar 16th, FF Kean Burlison started his firefighting career. Kean is the replacement that was created by the resignation of Training Officer Grady Harrison.
- On Mar 16th, Chief Murphy attended the “Public Safety Chiefs Meeting” via conference call.
- On Mar 18th, Staff attended the monthly Officer's meeting, conference call.

Significant Incidents

- On Mar 5th, Crews responded to the Collingswood Ct area for a subject who fell. The subject was transported as a trauma alert, to Lee Memorial Hospital with a head injury.
- On Mar 8th, Crews responded to the San Marco area for a 2-vehicle accident, which caused a moderate damage. The accident caused significant road blockage; 2-subjects were transported to the hospital.
- On Mar 18th, Crews responded to the south Collier area for a 2-vehicle accident, which caused a moderate damage.
- On Mar 24th, Crews responded to the Old Marco area for a subject who fell for a 2-story roof. The subject sustained significant injuries and was flown to Lee Memorial.
- On Mar 30th, Crews responded to the north Collier Blvd area (just north of the Jolley Bridge) for a vehicle accident. The accident caused significant road blockage with a lengthy patient extrication; 1 subject was flown to Lee Memorial.
- For the reporting period, Fire Boat Crews responded to 4 MERT incidents. These included- a sailboat taking on water in Factory Bay, a vessel in distress in the Keewaydin area, and a navigational hazard in the Goodland area.

Fire Rescue Department Statistics

Alarm Responses	Mar	Year-to-Date
100 - Fire	6	18
200- Overpressure / Rupture	0	1
300 – EMS / Rescue	244	788
400 – Hazards Condition	8	24
500 - Service Calls	37	112
600 – Good Intent	49	165
700 - False Alarm	25	88
800- Weather / Natural Disaster	0	0
900 - Special Incident	0	1
Total	369	1197

Calls by Shift	
A shift	119
B shift	122
C shift	128
Total	369

Calls by Station	
Station 50	270
Station 51	99
Total	369

Fire Rescue / EMS Training

Fire Rescue personnel completed 615 hours of fire rescue training during the month of March detailed as follows:

○ Fire Operations	246	hours
○ Medical	230	hours
○ Haz-Mat	22	Hours
○ Marine Operations	0	hours
○ Officer training	10	hours
○ Driver training	107	hours

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as the Emergency Room care and 911 dispatch system.

March 2020				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	100%			
Speed of service	100%			
Appearance of Personnel	100%			
Sensitivity of Personnel	100%			
Communication skills of Personnel	100%			
Medical care given by Personnel	100%			
Handling your emergency	100%			
911 call taker	86%	14%		
Hospitals				
NCH-Downtown	67%	33%		
PRH- Collier Blvd	100%			

Results are from 7 total cards returned during the reporting period*