

AMENDMENT

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date"), by and between Tyler Technologies, Inc. with offices at One Tyler Drive, Yarmouth, Maine 04096 ("Tyler") and the City of Marco Island, Florida, with offices at 50 Bald Eagle Drive, Marco Island, Florida 34145 ("Client").

WHEREAS, Tyler and the Client are parties to a Software as a Service Agreement dated July 14, 2017 ("Agreement"); and

WHEREAS, Tyler and Client desire to amend the Agreement to add additional Tyler Software and services;

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

- The initial term of the Agreement, set forth in Section F (1), is hereby extended for an additional two (2) months (August 1, 2020 through September 30, 2020). Thereafter, the Agreement shall renew as set forth in Section F (1). Tyler will invoice Client for the additional two (2) months of SaaS Fees on or before August 1, 2019.
- 2. The Munis Tyler Software and SaaS Services set forth in Sales Quotation 2019-71385, attached hereto as Exhibit 1, are hereby added to the Agreement.
- 3. The initial term of the Munis SaaS Services set forth in Exhibit 1 shall commence on October 1, 2019 and extend for one (1) year, ending on September 30, 2020. Upon expiration of the initial term, Munis SaaS Services will renew automatically for additional one (1) year renewal terms at our then-current SaaS Fees unless terminated in writing by either party at least sixty (60) days prior to the end of the then-current renewal term. The foregoing notwithstanding, the annual SaaS Fees for the first two (2) one (1) year renewal terms shall be as set forth in Sales Quotation 2019-71385-2, attached hereto as Exhibit 2.
- 4. Payment for the Munis SaaS Services added to the Agreement pursuant this Amendment shall conform to the following additional terms:
 - a. <u>SaaS Fees</u>: Munis SaaS Fees are invoiced on an annual basis, beginning on the commencement of the initial term set forth in paragraph 3 above. The annual Munis SaaS fees for the initial term are set forth in Exhibit 1. The annual Munis SaaS Fees for the first two (2) one (1) year renewal terms are set forth in Exhibit 2. Thereafter, the annual Munis SaaS fees will be at Tyler's then-current rates.
 - b. <u>VPN Device</u>: The fee for the VPN device will be invoiced upon installation of the VPN.



- c. <u>Other Services</u>: Unless otherwise indicated in the Agreement, fees for services, plus expenses, will be invoiced as delivered and/or incurred. For the avoidance of doubt, where "Project Planning Services" are provided, payment will be due upon delivery of the Implementation Planning document.
- 5. The DocOrigin End User License Agreement, attached to this Amendment at Exhibit 3, is hereby added to the Agreement.
- 6. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
- 7. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.	City of Marco Island, Florida		
Ву:	Ву:		
Name:	Name:		
Title:	Title:		
Date:	Date:		





Sales Quotation For

City of Marco Island 50 Bald Eagle Dr Marco Island, FL 34145-3528 Phone +1 (239) 389-5013 Email: gpolanco@cityofmarcoisland.com

SaaS

Description	Annual Fee Net	# Years	Total SaaS Fee	Impl. Hours
Financials:				
Accounting/GL	\$13,177.00	1.0	\$13,177.00	0
Bid Management	\$2,662.00	1.0	\$2,662.00	0
BMI Asset Track Interface	\$1,686.00	1.0	\$1,686.00	0
Capital Assets	\$5,322.00	1.0	\$5,322.00	0
Cash Management	\$4,430.00	1.0	\$4,430.00	0
Contract Management	\$2,618.00	1.0	\$2,618.00	0
Employee Expense Reimbursement	\$2,662.00	1.0	\$2,662.00	0
Project & Grant Accounting	\$4,430.00	1.0	\$4,430.00	0
Purchasing	\$9,759.00	1.0	\$9,759.00	0
Human Capital Management:				
HR Management	\$3,378.00	1.0	\$3,378.00	0
Payroll w/ESS	\$7,062.00	1.0	\$7,062.00	0
Risk Management	\$4,466.00	1.0	\$4,466.00	0
Revenue:				

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					Exhibit 1
Accounts Receivable		\$4,825.00	1.0	\$4,825.00	0
Central Property File		\$1,170.00	1.0	\$1,170.00	0
General Billing		\$2,193.00	1.0	\$2,193.00	0
Maplink GIS Integration		\$2,886.00	1.0	\$2,886.00	0
Tyler Cashiering		\$9,211.00	1.0	\$9,211.00	0
UB Interface		\$1,930.00	1.0	\$1,930.00	0
Utility Billing CIS		\$6,300.00	1.0	\$6,300.00	0
Productivity:					
Citizen Self Service		\$4,825.00	1.0	\$4,825.00	0
Munis Analytics & Reporting (SaaS)		\$13,927.00	1.0	\$13,927.00	0
Tyler Content Manager SE		\$8,376.00	1.0	\$8,376.00	0
Tyler Forms Processing		\$4,420.00	1.0	\$4,420.00	0
Additional:					
CAFR Statement Builder		\$5,243.00	1.0	\$5,243.00	0
Concurrent Users (15)		\$15,000.00	1.0	\$15,000.00	0
	TOTAL:	\$141,958.00		\$141,958.00	0

Other Services

Description	Quantity	Unit Price	Unit Discount	Extended Price
Project Planning Services	1	\$7,500.00	\$0.00	\$7,500.00
VPN Device	1	\$4,000.00	\$0.00	\$4,000.00
TOTAL:				\$11,500.00

Summary	One Time Fees	Recurring Fees
Total SaaS	\$0.00	\$141,958.00
Total Tyler Software	\$0.00	\$0.00
Total Tyler Services	\$11,500.00	\$0.00
Total 3rd Party Hardware, Software and	\$0.00	\$0.00
Services		
Summary Total	\$11,500.00	\$141,958.00
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Summary Contract Total Exhibit 1

Unless otherwise indicated in the contract or Amendment thereto, pricing for optional items will be held for Six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval:

Print Name:

______ P.O. #:

Date:

All primary values quoted in US Dollars

Tyler recommends the use of a 128-bit SSL Security Certificate for any Internet Web Applications, such as the Munis Web Client and the MUNIS Self Service applications if hosted by the Client. This certificate is required to encrypt the highly sensitive payroll and financial information as it travels across the public internet. There are various vendors who sell SSL Certificates, with all ranges of prices.

Tyler's quote contains estimates of the amount of services needed, based on our preliminary understanding of the size and scope of your project. The actual amount of services depends on such factors as your level of involvement in the project and the speed of knowledge transfer.

Unless otherwise noted, prices submitted in the quote do not include travel expenses incurred in accordance with Tyler's then-current Business Travel Policy.

Tyler's prices do not include applicable local, city or federal sales, use excise, personal property or other similar taxes or duties, which you are responsible for determining and remitting. Installations are completed remotely, but can be done onsite upon request at an additional cost.

In the event Client cancels services less than two (2) weeks in advance, Client is liable to Tyler for (i) all non-refundable expenses incurred by Tyler on Client's behalf; and (ii) daily fees associated with the cancelled services if Tyler is unable to re-assign its personnel.

Implementation hours are scheduled and delivered in four (4) or eight (8) hour increments.

Tyler provides onsite training for a maximum of 12 people per class. In the event that more than 12 users wish to participate in a training class or more than one occurrence of a class is needed, Tyler will either provide additional days at then-current rates for training or Tyler will utilize a Train-the-Trainer approach whereby the client designated attendees of the initial training can thereafter train the remaining users.

In the event Client acquires from Tyler any edition of Tyler Content Manager software other than Enterprise Edition, the license for Content Manager is restricted to use with Tyler applications only. If Client wishes to use Tyler Content Manager software with non-Tyler applications, Client must purchase or upgrade to Tyler Content Manager Enterprise Edition.

Tyler's form library prices are based on the actual form quantities listed, and assume the forms will be provided according to the standard Munis form template. Any forms in addition to the quoted amounts and types, including custom forms or forms that otherwise require custom programming, are subject to an additional fee. Please also note that use of the Tyler Forms functionality requires the use of approved printers as well. You may contact Tyler's support team for the most current list of approved printers.

Payroll library includes: 1 PR check, 1 direct deposit, 1 vendor from payroll check, 1 vendor from payroll direct deposit, W2, W2c, ACA 1095B, ACA 1095C and 1099 R.

General Billing library includes: 1 invoice, 1 statement, 1 general billing receipt and 1 miscellaneous receipt.

Project Management includes project planning, kickoff meeting, status calls, task monitoring, verification and transition to support.

Tyler's cost is based on all of the proposed products and services being obtained from Tyler. Should significant portions of the products or services be deleted, Tyler reserves the right to adjust prices accordingly.

Tyler Content Manager SE includes up to 1TB of storage. Should additional storage be needed it may be purchased as needed at an annual fee of \$5,000 per TB.

The Munis SaaS fees are based on 15 concurrent users. Should the number of concurrent users be exceeded, Tyler reserves the right to re-negotiate the SaaS fees based upon any

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resulting changes in the pricing categories.

The Tyler Software Product Tyler ReadyForms Processing must be used in conjunction with a Hewlett Packard printer supported by Tyler for printing checks.

Accounting/GL includes Accounts Payable and Budgeting.

Development modifications, interfaces and services, where applicable, shall be invoiced to the client in the following manner: 50% of total upon authorized signature to proceed on program specifications and the remaining 50% of total upon delivery of modifications, interface and services.



Quoted By:	Cindy Chase
Date:	4/11/2019
Quote Expiration:	5/31/2019
Quote Name:	City of Marco Island - ERP - SaaS
Quote Number:	2019-71385-2
Quote Description:	SaaS Year 2 and 3

Sales Quotation For

City of Marco Island 50 Bald Eagle Dr Marco Island, FL 34145-3528 Phone +1 (239) 389-5013 Email: gpolanco@cityofmarcoisland.com

SaaS

Description	Annual Fee Net	# Years	Total SaaS Fee	Impl. Hours
Financials:				
Accounting/GL	\$23,177.00	2.0	\$46,354.00	0
Bid Management	\$2,662.00	2.0	\$5,324.00	0
BMI Asset Track Interface	\$1,686.00	2.0	\$3,372.00	0
Capital Assets	\$5,322.00	2.0	\$10,644.00	0
Cash Management	\$4,430.00	2.0	\$8,860.00	0
Contract Management	\$2,618.00	2.0	\$5,236.00	0
Employee Expense Reimbursement	\$2,662.00	2.0	\$5,324.00	0
Project & Grant Accounting	\$4,430.00	2.0	\$8,860.00	0
Purchasing	\$9,759.00	2.0	\$19,518.00	0
Human Capital Management:				
HR Management	\$3,378.00	2.0	\$6,756.00	0
Payroll w/ESS	\$7,062.00	2.0	\$14,124.00	0
Risk Management	\$4,466.00	2.0	\$8,932.00	0
Revenue:				

2019-71385-2 - SaaS Year 2 and 3

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	TOTAL:	\$151,958.00		\$303,916.00	0
Concurrent Users (15)		\$15,000.00	2.0	\$30,000.00	0
CAFR Statement Builder		\$5,243.00	2.0	\$10,486.00	0
Additional:					
Tyler Forms Processing		\$4,420.00	2.0	\$8,840.00	0
Tyler Content Manager SE		\$8,376.00	2.0	\$16,752.00	0
Munis Analytics & Reporting (SaaS)		\$13,927.00	2.0	\$27,854.00	0
Citizen Self Service		\$4,825.00	2.0	\$9,650.00	0
Productivity:					
Utility Billing CIS		\$6,300.00	2.0	\$12,600.00	0
UB Interface		\$1,930.00	2.0	\$3,860.00	0
Tyler Cashiering		\$9,211.00	2.0	\$18,422.00	0
Maplink GIS Integration		\$2,886.00	2.0	\$5,772.00	0
General Billing		\$2,193.00	2.0	\$4,386.00	0
Central Property File		\$1,170.00	2.0	\$2,340.00	0
Accounts Receivable		\$4,825.00	2.0	\$9,650.00	0
					Exhibit 2

Summary	One Time Fees	Recurring Fees
Total SaaS	\$0.00	\$151,958.00
Total Tyler Software	\$0.00	\$0.00
Total Tyler Services	\$0.00	\$0.00
Total 3rd Party Hardware, Software and	\$0.00	\$0.00
Services		
Summary Total	\$0.00	\$151,958.00
Contract Total	\$303,916.00	

Exhibit 2

Unless otherwise indicated in the contract or Amendment thereto, pricing for optional items will be held for Six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval: Date:

Print Name:

. P.O. #:

All primary values quoted in US Dollars

Tyler recommends the use of a 128-bit SSL Security Certificate for any Internet Web Applications, such as the Munis Web Client and the MUNIS Self Service applications if hosted by the Client. This certificate is required to encrypt the highly sensitive payroll and financial information as it travels across the public internet. There are various vendors who sell SSL Certificates, with all ranges of prices.

Tyler's quote contains estimates of the amount of services needed, based on our preliminary understanding of the size and scope of your project. The actual amount of services depends on such factors as your level of involvement in the project and the speed of knowledge transfer.

Unless otherwise noted, prices submitted in the quote do not include travel expenses incurred in accordance with Tyler's then-current Business Travel Policy.

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In the event Client cancels services less than two (2) weeks in advance, Client is liable to Tyler for (i) all non-refundable expenses incurred by Tyler on Client's behalf; and (ii) daily fees associated with the cancelled services if Tyler is unable to re-assign its personnel.

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The Munis SaaS fees are based on 15 concurrent users. Should the number of concurrent users be exceeded, Tyler reserves the right to re-negotiate the SaaS fees based upon any resulting changes in the pricing categories.

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Accounting/GL includes Accounts Payable and Budgeting.

Development modifications, interfaces and services, where applicable, shall be invoiced to the client in the following manner: 50% of total upon authorized signature to proceed on program specifications and the remaining 50% of total upon delivery of modifications, interface and services.

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DocOrigin

SOFTWARE LICENSE

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 - A. **Per-CPU.** The total number of CPUs on a computer used to operate the Software may not exceed the licensed quantity of CPUs. For purposes of this license metric: (a) CPUs may contain more than one processing core, each group of two (2) processing cores is consider one (1) CPU, and any remaining unpaired processing core, will be deemed a CPU. (b) all CPUs on a computer on which the Software is installed shall be deemed to operate the Software unless You configure that computer (using a reliable and verifiable means of hardware or software partitioning) such that the total number of CPUs that actually operate the Software is less than the total number on that computer. Virtual Machines ("VM's") are considered as a server. Installing and configuring the software on multiple VM's requires one license per VM server. An enterprise license is available upon request. Pricing varies based on the size of the company.
 - **B. Per-Document.** This is defined as a fee per document based on the total number of documents generated annually by merging data with a template created by the Software. The combined data and template produce documents of one or more pages. A document may contain 1 or more pages. For instance, a batch of invoices for 250 customers may contain 1,000 pages, this will be counted as 250 documents which should correspond to 250 invoices.
 - **C. Per-Surface.** This is defined as a fee per surface based on the total number of surfaces generated annually by merging data with a template created by the Software. The combined data and template produce documents of one or more pages, the pages may be printed one side (one surface) or duplexed (2 surfaces). The documents may be rendered to a computer file (i.e. PDF), each page placed in the file is considered a surface. A document may contain 1 or more surfaces. For instance, a batch of invoices for 250 customers may contain 500 pages duplexed, this will be counted as 1000 surfaces.
- **1.5 Disaster Recovery License.** You may request a Disaster Recovery license of the Software for each production license You have purchased as a failover in the event of loss of use of the production server(s). This license is for disaster recovery purposes only and under no circumstance may the disaster recovery license be used for production simultaneously with a production license with which it is paired.
- **1.6 Backup Copies.** After installation of the Software pursuant to this EULA, you may store a copy of the installation files for the Software solely for backup or archival purposes. Except as expressly provided in this EULA, you may not otherwise make copies of the Software or the printed materials accompanying the Software.
- 1.7 Third-Party Software License Rights. If a separate license agreement pertaining to an item of third-party software is: delivered to You with the Software, included in the Software download package, or referenced in any material that is provided with the Software, then such separate license agreement shall govern Your use of that item or version of Third-Party Software. Your rights in respect to any third-party software, third-party data, third-party software or other third-party content provided with the Software shall be limited to those rights necessary to operate the Software as permitted by this Agreement. No other rights in the Software or third-party software are granted to You.

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In certain jurisdictions, some or all of the provisions in this Section may not be effective or the applicable law may mandate a more extensive warranty in which case the applicable law will prevail over this Agreement.

6. INDEMNIFICATION & LIMITATIONS OF LIABILITY.

- 6.1 Eclipse Corporation shall defend and/or settle at its expense, any claims, actions, allegations or proceedings against You to the extent arising out of or relating to misappropriation or infringement by the Software of any third party's proprietary or intellectual property right ("Claims"), and Eclipse Corporation shall pay all damages finally awarded by a court of competent jurisdiction to such third party against You, or any settlement amounts agreed by Eclipse Corporation; subject to the conditions that, You shall notify Eclipse Corporation promptly of any You Claims, permit Eclipse Corporation to control the defense and settlement of such Claims and assist Eclipse Corporation, at Eclipse Corporation's expense, in defending or settling such Claims. Eclipse Corporation shall not be liable for any settlement amounts entered into by You without Eclipse Corporation's prior written approval. If Eclipse Corporation has reason to believe that it would be subject to an injunction or continuing damages based on the Software, then Eclipse Corporation may (and if Eclipse Corporation or any of its customers or third party software suppliers is subject to an injunction or continuing damages based on the Software), then notwithstanding any other provision in this Agreement, Eclipse Corporation shall be entitled to either modify the Software to make it non-infringing and/or remove the misappropriated material, replace the Software or portion thereof with a service or materials that provide substantially the same functionality or information, or, if neither of the foregoing is commercially practicable, require You to cease using the Software and refund to You (a) a pro rata portion of any one (1) time fees (based on a three (3) year, straight-line depreciation schedule from the date of payment), and (b) any fees that have been pre-paid by You but are unused. The foregoing notwithstanding, Eclipse Corporation shall have no liability for a claim of infringement or misappropriation to the extent caused by (i) the combination of the Software with any other service, software, data or products not provided or approved by Eclipse Corporation; or (ii) the use of any material provided by You or any end users, (iii) any breach by You of this Agreement. THE FOREGOING IS ECLIPSE CORPORATION'S SOLE AND EXCLUSIVE LIABILITY, AND YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY INFRINGEMENT OR MISAPPROPRIATION OF ANY THIRD-PARTY INTELLECTUAL PROPERTY RIGHTS.
- TO THE GREATEST EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL ECLIPSE CORPORATION BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING WITHOUT LIMITATION, LEGAL EXPENSES, LOSS OF BUSINESS, LOSS OF PROFITS, LOSS OF REVENUE, LOST OR DAMAGED DATA, LOSS OF COMPUTER TIME, COST OF SUBSTITUTE GOODS OR SERVICES, OR FAILURE TO REALIZE EXPECTED SAVINGS OR ANY OTHER COMMERCIAL OR ECONOMIC LOSSES ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, EVEN IF ECLIPSE CORPORATION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGES, OR SUCH LOSSES OR DAMAGES ARE FORESEEABLE.
- 6.2 THE ENTIRE LIABILITY OF ECLIPSE CORPORATION AND YOUR EXCLUSIVE REMEDY WITH RESPECT TO THE SOFTWARE AND TECHNICAL SUPPORT AND ANY OTHER PRODUCTS OR SERVICES SUPPLIED BY ECLIPSE CORPORATION IN CONNECTION WITH THIS AGREEMENT FOR DAMAGES FOR ANY CAUSE AND REGARDLESS OF THE CAUSE OF ACTION, WHETHER IN CONTRACT OR IN TORT, INCLUDING FUNDAMENTAL BREACH OR NEGLIGENCE, WILL BE LIMITED IN THE AGGREGATE TO THE AMOUNTS PAID BY YOU FOR THE SOFTWARE, TECHNICAL SUPPORT OR SERVICES GIVING RISE TO THE CLAIM.
- 6.3 THE DISCLAIMER OF REPRESENTATIONS, WARRANTIES AND CONDITIONS AND LIMITATION OF LIABILITY CONSTITUTE AN ESSENTIAL PART OF THIS AGREEMENT. YOU ACKNOWLEDGE THAT BUT FOR THE DISCLAIMER OF REPRESENTATIONS, WARRANTIES AND CONDITIONS AND LIMITATION OF LIABILITY, NEITHER ECLIPSE CORPORATION NOR ANY OF ITS LICENSORS OR SUPPLIERS WOULD GRANT THE RIGHTS GRANTED IN THIS AGREEMENT.

7. TERM AND TERMINATION

- 7.1 The term of this Agreement will begin on download of the Software and, in respect of an Evaluation License, shall continue for the Evaluation Period, and in respect of all other license types defined in Section 1, shall continue for as long as You use the Software, unless earlier terminated sooner under this section 7.
- **7.2** Eclipse Corporation may terminate this Agreement in the event of any breach by You if such breach has not been cured within thirty (30) days of notice to You. No termination of this Agreement will entitle You to a refund of any amounts paid by You to Eclipse Corporation or its applicable distributor or reseller or affect any obligations You may have to pay any outstanding amounts owing to Eclipse Corporation or its distributor.

7.3 Your rights to use the Software will immediately terminate upon termination or expiration of this Agreement. Within thirty (30) days of termination or expiration of this Agreement, You shall purge all Software and all copies thereof from all computer systems and storage devices on which it was stored, and certify such to Eclipse Corporation

8. GENERAL PROVISIONS

- 8.1 **No Waiver.** No delay or failure in exercising any right under this Agreement, or any partial or single exercise of any right, will constitute a waiver of that right or any other rights under this Agreement. No consent to a breach of any express or implied term set out in this Agreement constitutes consent to any subsequent breach, whether of the same or any other provision.
- 8.2 **Severability**. If any provision of this Agreement is, or becomes, unenforceable, it will be severed from this Agreement and the remainder of this Agreement will remain in full force and effect.
- 8.3 **Assignment**. You may not transfer or assign this Agreement (whether voluntarily, by operation of law, or otherwise) without Eclipse Corporation 's prior written consent. Eclipse Corporation may assign this Agreement at any time without notice. This Agreement is binding upon and will inure to the benefit of both parties, and their respective successors and permitted assigns.
- 8.4 **Governing Law and Venue if You are located in the USA**. This Agreement shall be governed by the laws of the State of Texas if You are located in the USA. No choice of laws rules of any jurisdiction shall apply to this Agreement. You consent and agree that the courts of the State of Texas shall have jurisdiction over any legal action or proceeding brought by You arising out of or relating to this Agreement, and You consent to the jurisdiction of such courts for any such action or proceeding.
- **8.5 Governing Law and Venue if You are not located in the USA**. This Agreement shall be governed by the laws of the Province of Ontario in Canada if You are not located in the USA. No choice of laws rules of any jurisdiction shall apply to this Agreement. You consent and agree that the courts of the Province of Ontario in Canada shall have jurisdiction over any legal action or proceeding brought by You arising out of or relating to this Agreement, and You consent to the jurisdiction of such courts for any such action or proceeding.
- 8.6 Entire Agreement. This Agreement is the entire understanding and agreement between You and Eclipse Corporation with respect to the subject matter hereof, and it supersedes all prior negotiations, commitments and understandings, verbal or written, and purchase order issued by You. This Agreement may be amended or otherwise modified by Eclipse Corporation from time to time and the most recent version of the Agreement will be available on the Eclipse Corporation website www.docorigin.com.

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