



City of Marco Island

Date: December 6, 2021
To: City Council
From: Fire Rescue Chief Chris Byrne
Through: Mike McNees, City Manager
Re: Fire Rescue Monthly Report

Public Education/Community Outreach

- During the month of November, staff certified 17 CPR & 9 1st Aid students.
- On Nov 4th, staff conducted a fire extinguisher recertification class for the Marco Island Executive Airport.

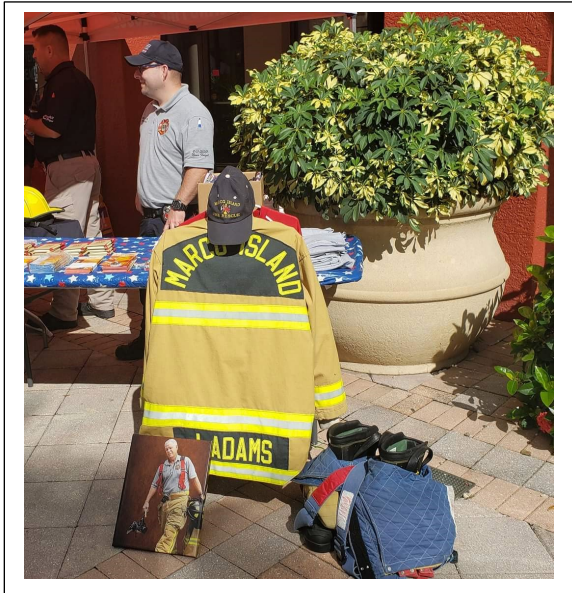
Significant Incidents

- On Nov 3rd, fire crews responded to a large LP gas leak in Hideaway Beach area. The situation was mitigated, with the assistance of TECO Gas.
- On Nov 13th, crews responded to a single car accident (vehicle vs. tree). The subject sustained no injuries, however the accident caused significant road blockage.
- On Nov 18th, fire crews assisted with a control burn in the Picayune Preserve.
- On Nov 21st, crews responded to a 2-car head on collision, of the Island. Both vehicles sustained major damage, including one that caught on fire.
- On Nov 22nd, fire crews responded to a commercial vehicle fire in Goodland. The fire was contained to the rear of the vehicle only.
- On Nov 24th, fire crews responded to a pool equipment fire in the Hummingbird Ct area. The fire was contained to the exterior of the home.
- **Marine Incidents-** For the reporting period, the Fire Boat responded to 3 MERT incidents. These included- possible boat fire near Coon Key light, a kayaker in distress in Coon Key and a 26' boat taking on water near Goodland.

Items of Interest

- On Nov 3rd, staff attended the SERP / ERC Region 6 conference call.
- On Nov 4th, staff attended the Collier County "Drowning Prevention" committee meeting.
- On Nov 5th, Chief Byrne attended the "Biking for Our Hero's" event.
- On Nov 6th, staff attended the 9th annual "Jerry Adams Chile Cook-Off".
- On Nov 10th, staff attended the CCFCA "Data Committee" meeting.
- On Nov 11th, staff attended the "Veteran's Day" ceremony at Marco Lutheran Church.
- On Nov 12th, several staff members attended the Miami "Surfside Collapse" webinar.
- On Nov 12th, staff attended the CCFCA "Training Group" meeting.

- On Nov 18th, staff attended the Fire Department's quarterly Safety Meeting.
- On Nov 18th, Chief Byrne attended the "IT Fiber After Action" meeting.
- Two Labor Negotiations sessions were held during November.
- During the month of November, staff participated in weekly meetings with BSSW and Manhattan Construction, working on the Station 50 build project.



Fire Rescue Department Statistics

Alarm Responses	November	Year-to-Date
100 - Fire	2	42
200- Overpressure / Rupture	0	5
300 – EMS / Rescue	170	2223
400 – Hazards Condition	11	92
500 - Service Calls	14	341
600 – Good Intent	20	152
700 - False Alarm	22	330
800- Weather / Natural Disaster	0	2
900 - Special Incident	0	15
Total	239	3202

Calls by Shift	
A shift	67
B shift	104
C shift	68
Total	239

Calls by Station	
Station 50	159
Station 51	80
Total	239

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as the Emergency Room care and 911 dispatch system.

November 2021				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	97%	3%		
Speed of service	93%	7%		
Appearance of Personnel	97%	3%		
Sensitivity of Personnel	93%	7%		
Communication skills of Personnel	93%	7%		
Medical care given by Personnel	93%	7%		
Handling your emergency	93%	7%		
911 call taker	96%	4%		
Hospitals				
NCH-Downtown	87.5%	12.5%		
PRH- Collier Blvd	60%	27%	13%	

Results are from 29 total cards returned during the reporting period