



City of Marco Island

Date: March 18, 2024
To: City Council
From: Fire Rescue Chief Chris Byrne
Through: Mike McNees, City Manager
Re: Fire Rescue Monthly Report

COPCN

The Collier County Fire Chiefs, Medical Directors and County Manager have been meeting to update the Collier County Certificate of Public Convenience and Public Necessity (COPCN) Ordinance. The new ordinance will provide the opportunity for government entities (Fire Departments) to provide ambulance transport should they decide to do so. A City or Fire District can obtain a Class 1 certificate to provide ambulance service or a Class 4 certificate which allows the government entity to “turn on” the ambulance based on certain factors. Fire Departments adding ambulances to the County system will serve to complement the County EMS system, not replace it. Additionally, the ordinance creates the Collier Regional Medical Directors Coalition who will be responsible for common medical protocols and paramedic credentialing for all agencies. The ordinance is anticipated to be presented to the Board of County Commissioners in April.

Assistance to Firefighters Grant Program

Staff has submitted an Assistance to Firefighters Grant request for the replacement of the Departments Self-contained Breathing Apparatus (SCBA). As presented in the FY24 capital budget workshop, the Departments SCBA have reached the 15-year end of service life and are two versions out of NFPA compliance. The grant request totaled \$550,000 and requires a 5% local share. A FEMA decision regarding a grant award is expected during the summer months.

Fire Apparatus

The Department has experienced mechanical failures with two of our fire apparatus resulting in extended out of service time. The Department has one reserve Fire Engine used to cover repair/maintenance issues without effecting fire protection coverage. Two fire apparatus out of service requires us to obtain another fire engine. Greater Naples Fire Department has provided us with a loaner Fire Engine so we can maintain our fire protection capability.

- Engine 50 experienced an engine failure on January 8th requiring a total out of frame engine rebuild estimated to cost \$60,000. Repairs are expected to be completed in 3 weeks. Engine 50 is 14 years old.
- After being out of service since January 5th, Tower 50 was placed back in service on February 16th. On February 16th it experienced a broken rear leaf spring and is out of service. The vehicle has been towed to the Ft. Myers service center for repair.

Public Education/Community Outreach

- The Department conducted four (4) CPR / AED Classes during December instructing 32 students.
- Staff attended the Marco Island Prayer Breakfast on February 6th
- A safety standby was provided during the Goodland Mullet Festival on February 3rd & 4th
- A safety standby was provided during the Island Rocks concert at Veterans Park on February 10th
- Firefighters participated in Buddy Day at Hideaway Beach on February 19th
- Firefighters participated in Flags For Heroes on February 19th
- Firefighters made a presentation to the Goodland Civic Association
- Safety Standby was provided at the Farmers Market
- A safety standby was provided at MIA for a lacrosse game on February 15th

Fire Rescue Department Incident Statistics

Alarm Responses	February	Year to Date
100 - Fire	2	6
200- Overpressure / Rupture	0	0
300 – EMS / Rescue	266	532
400 – Hazards Condition	5	11
500 - Service Calls	43	74
600 – Good Intent	31	49
700 - False Alarm	48	112
800- Weather / Natural Disaster	0	0
900 - Special Incident	3	6
Total	398	790

Marine Incidents

During the month of February, the Fire Boat responded to three (3) marine emergencies. The marine emergencies included a sinking vessel and stranded boaters in distress. The low call volume is due to the vessel being out of service for two weeks during February.

Fire Prevention Division

- Fire Investigation conducted on Feb 6th, by Fire Marshal in apartment building: Smoke alarm alerted occupants. Fire origin was the bathroom exhaust fan.
- Fire Chief and Fire Marshal attended two Plante Moran meetings; a preliminary observation meeting and a visioning session meeting.
- Fire Marshal Zunzunegui and Fire Inspector Beirne attended a Fire Pump sizing course.
- Fire Marshal Zunzunegui and Fire Inspector Velotta attended ACLS course
- Staff attended the following meetings with City Staff, development industry, or contractors:
 - JW Marriott SPEV permitting process.
 - Two meetings with ADG for City Hall Annex
 - Anglers Cove meeting with PE for alternative design / lanai enclosures
 - Belize condominium plan flip meeting for a fire alarm remodel / engineering
 - Page turn meeting with engineer responsible for Mystic Lobster tenant fit-out
 - Design team meeting with MHK Architecture for Marco Island Yacht Club Addition and Modification

Fire Prevention Division Activity	February	Year to Date
Fire Plans Review	148	285
New Construction / Permitting Inspections	183	405
Existing Inspections [annual, complaints, re-inspections, ITMs, Notice of Violations, Stop Work Orders]	157	229
Violations Cited	163	272
Violations Cleared	4	12
Fire Investigations	1	5

Training Division

- Live Fire training completed by 12 firefighters during a countywide training exercise
- Advanced Cardiac Life Support (ACLS) renewals completed
- Staff attended 2nd session of the 3-part leadership series hosted by City
- Attended Collier County Fire Chiefs EMS and Fire Training committee meetings
- ICS 300 (2019 update) class attended
- Collier County EMS in-service attended

Training Type	February Training Hours	Year to Date
Fire Operations	230.5	441
Officer Training	1	38
Driver Training	20.5	75
Medical Training	194	361
Hazmat Training	0	0
Marine Operations	12	12
Fire Inspector Training	4	6
Total	462	932.5

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. Sixty-six (66) responses were received during February, representing a 17% return rate.

February 2024				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	96.92%	3.08%	0.00%	0.00%
Speed of service	93.94%	6.06%	0.00%	0.00%
Appearance of Personnel	90.91%	9.09%	0.00%	0.00%
Sensitivity of Personnel	95.45%	1.52%	1.52%	1.52%
Communication skills of Personnel	93.94%	1.52%	3.03%	1.52%
Medical care given by Personnel	95.45%	4.55%	0.00%	0.00%
Handling your emergency	95.45%	3.03%	1.52%	0.00%
911 call taker	92.19%	7.81%	0.00%	0.00%
Hospitals				
NCH-Downtown	86.96%	8.70%	4.35%	0.00%
PRH- Collier Blvd	73.08%	23.08%	3.85%	0.00%