



City of Marco Island

Date: August 19, 2019
To: City Council
From: Fire Rescue Chief Mike Murphy
Through: Mike McNeese, City Manager
Re: Fire Rescue Monthly Report

Public Education/Community Outreach

July 2nd- Camp Mackle fire station tour, close to 60 children visited and learned about our department. Children also experienced the Inflatable Safety House.

July 8th- Fire Safety Presentation at Mackle Park- Kids learned about E.D.I.T.H (emergency exit drills in the home) Stop drop droll and what a firefighter looks like in bunker gear.

During the month of July, Staff certified 9 CPR Students during 1 class.



Items of Interest

- On July 5th, Staff hosted a meeting with Collier County to discuss a possible future multi-service building at Caxambas Park.
- On July 6th, Staff attended the North Collier Fire Academy graduation ceremony.
- On July 10th, Staff attended the County Emergency Medical Authority (EMA) meeting.
- On July 11-14, Chief Murphy attended the FFCA “Executive Meeting”
- On July 12th, Staff attended the CCFCA Operation’s SOP meeting.
- July 15th, Staff participated in the Women’s Shelter annual “Back to School” backpack & school supplies donation drive.
- On July 16th, Deangelis Diamond completed a photo shoot of Sta 51.
- On July 17th, Staff assisted the Fire Foundation in serving breakfast at the “Camp Able”.
- On July 18th, Staff attended the County Operations & Communications Meetings.
- On July 19th, Staff attended the EMS Council meeting.
- On July 24th, Staff attended the evening “Leadership Marco” kick-off event.
- On July 24th, Staff attended the monthly Officer’s meeting.
- On July 25-26, Management held the bi-annual Captain’s promotional Exam.

Significant Incidents

- On July 1st, Fire crews responded to a generator fire on Hyacinth Ct, the damage was contained to the whole house generator.
- On July 10th, Crews responded to the S. Collier Blvd area for a subject who fell from a 4th story balcony. The subject was trauma alerted and transported to Lee Memorial Hospital.
- On July 15th, Fire crews responded to a dryer fire on Biscayne Way. The home suffered some smoke damage however the fire was contained to the dryer.
- On July 19th, Crews responded to the Yellowbird area for a motorcycle accident. The subject was trauma alerted and transported to Lee Memorial Hospital.
- On July 28th, Crews responded to east San Marco Rd for a single car accident. Two subjects were transported to the hospital; the accident caused minor road blockage for approx. 1-hour.
- On July 28th, Fire crews responded to a boat fire in Goodland, the fire was out upon FD arrival. No other vessels were involved, and no injuries were reported.
- For the reporting period, Fire Boat Crews responded to 5 MERT incidents. These included- a medical emergency on the Key West Express, 3 subjects pulled from a disabled vessel near Pavilion Key, a subject with a broken ankle (from rough seas) 5-miles off-shore, and a subject with no pulse in the Keewaydin area.

Fire Rescue / EMS Training

Fire Rescue personnel completed 798 hours of fire rescue training during the month of July detailed as follows:

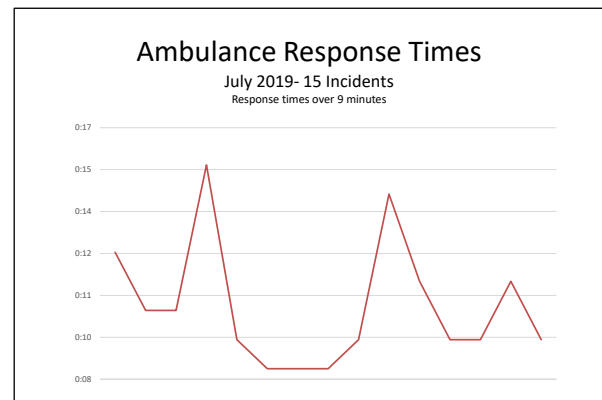
- | | | |
|---------------------|-------|-------|
| ○ Fire Operations | 336 | hours |
| ○ Medical | 85 | hours |
| ○ Dive Training | 0 | hours |
| ○ Haz-Mat | 19 | Hours |
| ○ Marine Operations | 21.5 | hours |
| ○ Officer training | 205.5 | hours |
| ○ Driver training | 131 | hours |
- DC Harrison attended bi-monthly trainers meeting
 - DC Harrison attended WEB EOC training
 - DC Harrison met with Dr. Cara Nixon on potential mental wellness partnership

Fire Rescue Department Statistics

| Alarm Responses | | |
|-----------------------------|------------|--------------|
| | July | Year-to-Date |
| Fire Incidents | 4 | 33 |
| Medical Incidents | 127 | 1366 |
| Vehicle Accidents | 5 | 51 |
| Marine Rescue | 5 | 60 |
| Elevator/Extrication Rescue | 8 | 47 |
| Hazardous Condition | 12 | 58 |
| Public Service | 23 | 173 |
| Good Intent | 15 | 139 |
| Fire Alarm | 29 | 229 |
| Severe weather | 1 | 1 |
| Special Incident type | 1 | 2 |
| Not Recorded | 0 | 2 |
| Total | 230 | 2161 |

Ambulance Response Times

The chart identifies the response times for CCEMS Ambulance units that exceed 9 minutes. For the month of July (15) emergencies fall within this category. Data is generated through CCEMS's "Image Trend" reporting system.



| July Overlapping Incidents | | |
|----------------------------|-----------|--------------|
| Incidents | Overlap | Year to Date |
| 2 Incidents | 44 | 449 |
| 3 Incidents | 2 | 129 |
| 4 Incidents | 1 | 44 |
| 5 Incidents | 2 | 7 |
| 6 Incidents | | 3 |
| 7 Incidents | | 1 |
| 8 Incidents | | 0 |
| 9 Incidents | | 0 |
| 10 Incidents | | 0 |
| 13 Incidents | | 0 |
| 16 Incidents | | 0 |
| Total | 49 | 633 |

Incident Volume and Emergency Incident Overlap

The Fire Rescue Department responded to "230" emergency incidents during the month of July. During this month, the Department experienced "49" overlapping emergency incidents.

(Overlapping incidents occur when the department has more than one incident response going at the same time. This is an important data point to track as some incidents require more than one fire department unit to respond and having two or more calls overlapping could result in a situation where not enough units are available for response)

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as, the Emergency Room care and 911 dispatch system.

| July 2019 | | | | |
|-----------------------------------|------------------|-------------|-------------|-------------|
| MIFD Personnel | Excellent | Good | Fair | Poor |
| Helpfulness of Employees | 100% | | | |
| Speed of service | 92% | 8% | | |
| Appearance of Personnel | 96% | 4% | | |
| Sensitivity of Personnel | 96% | 4% | | |
| Communication skills of Personnel | 92% | 8% | | |
| Medical care given by Personnel | 100% | | | |
| Handling your emergency | 96% | 4% | | |
| 911 call taker | 95% | 5% | | |
| Hospitals | | | | |
| NCH-Downtown | 100% | | | |
| PRH- Collier Blvd | 80% | | 20% | |