



# City of Marco Island

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Date: March 15, 2021  
To: City Council  
From: Fire Rescue Chief Chris Byrne  
Through: Mike McNeese, City Manager  
Re: Fire Rescue Monthly Report

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## **Public Education/Community Outreach**

- During the month of January, Staff certified 41 CPR & 1<sup>st</sup> Aid students, during 5 classes.
- During the month of February, Staff assisted Collier County Health Department & CCEMS with “COVID Vaccinations”. Crews gave a total of 638 vaccines, during these events.



## **Significant Incidents**

- On Feb 1<sup>st</sup>, fire crews responded to a highrise structure (south Collier Blvd. area) for a report of smoke on several floors. After an extensive investigation, crews found a burn/damaged main air conditioning unit. No other damage was found, and the smoke was evacuated.
- On Feb 15<sup>th</sup>, fire crews responded to a small brush fire in the Buttonwood Ct. area.
- On Feb 16<sup>th</sup>, crews responded to a 2-car accident at the corner of San Marco & Sunset Ct. Moderate damage and significant road blockage, reported.

## Marine Incidents

For the reporting period, the Fire Boat responded to 8 MERT incidents. These included- a vessel in distress 2 miles west of Caxambas Pass, an 85' vessel that ran aground near Marco Pass, subjects in distress in Inlet Bay, a boat stuck near the Goodland Bridge and a medical emergency on Keewaydin.

## Items of Interest

- D/C Batiato attended weekly County COVID-19 Partners Conference Calls.
- On Feb 4<sup>th</sup>, staff attended the CCFCA "Communications Manual Subcommittee" meeting.
- On Feb 6<sup>th</sup>, staff attended the Marco Island Yacht Club "Blessing of the Fleet".
- On Feb 12<sup>th</sup>, staff attended the "Tour de Marco" race, as a medical stand-by crew.
- On Feb 15<sup>th</sup>, staff attended "Flag Day" at the YMCA.
- On Feb 17<sup>th</sup>, staff attended the Department's monthly "Officer's" meeting.
- On Feb 19<sup>th</sup>, staff attended the CCFCA "EMS Council" meeting.
- On Feb 22<sup>nd</sup>, staff attended the CCFCA "Training Committee" meeting.
- On Feb 24<sup>th</sup>, Deputy Chief Batiato attended the Collier County Chief's meeting.
- On Feb 25<sup>th</sup>, staff attended the CCFCA "Communication Committee" virtual meeting.
- On Feb 25<sup>th</sup>, staff attended the CCFCA Operational Chief's virtual meeting.
- During the month of February, staff participated in weekly meetings with BSSW and Manhattan Construction, working on the Station 50 build project.

## Fire Rescue Department Statistics

| <b>Alarm Responses</b>          | <b>February</b> | <b>Year-to-Date</b> |
|---------------------------------|-----------------|---------------------|
| 100 - Fire                      | 3               | 6                   |
| 200- Overpressure / Rupture     | 0               | 0                   |
| 300 – EMS / Rescue              | 241             | 469                 |
| 400 – Hazards Condition         | 7               | 11                  |
| 500 - Service Calls             | 17              | 47                  |
| 600 – Good Intent               | 6               | 18                  |
| 700 - False Alarm               | 37              | 66                  |
| 800- Weather / Natural Disaster | 0               | 0                   |
| 900 - Special Incident          | 2               | 4                   |
| <b>Total</b>                    | <b>313</b>      | <b>621</b>          |

| <b>Calls by Shift</b> |            |
|-----------------------|------------|
| A shift               | 92         |
| B shift               | 125        |
| C shift               | 96         |
| <b>Total</b>          | <b>313</b> |

| <b>Calls by Station</b> |            |
|-------------------------|------------|
| Station 50              | 219        |
| Station 51              | 94         |
| <b>Total</b>            | <b>313</b> |

**Training Division**

Fire Rescue personnel completed 523 hours of fire rescue training during the month of February detailed as follows:

- Fire Operations 282 hours
- Medical 150 hours
- Haz-Mat 0 Hours
- Marine Operations 21 hours
- Officer training 58 hours
- Driver training 12 hours

- Staff assisted in City of Naples Engineer testing Feb 23rd & 24th
- Acquired structure training at 1911 Tamiami Trail east, in Naples (Garage door/overhead door Forcible Entry).



**Response Survey Cards**

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as the Emergency Room care and 911 dispatch system.

| <b>February 2021</b>              |                  |             |             |             |
|-----------------------------------|------------------|-------------|-------------|-------------|
| <b>MIFD Personnel</b>             | <b>Excellent</b> | <b>Good</b> | <b>Fair</b> | <b>Poor</b> |
| Helpfulness of Employees          | 98%              | 2%          |             |             |
| Speed of service                  | 96%              | 4%          |             |             |
| Appearance of Personnel           | 96%              | 4%          |             |             |
| Sensitivity of Personnel          | 98%              | 2%          |             |             |
| Communication skills of Personnel | 98%              | 2%          |             |             |
| Medical care given by Personnel   | 100%             |             |             |             |
| Handling your emergency           | 100%             |             |             |             |
| 911 call taker                    | 96%              | 2%          |             | 2%          |
| <b>Hospitals</b>                  |                  |             |             |             |
| NCH-Downtown                      | 71%              | 21%         | 8%          |             |
| PRH- Collier Blvd                 | 93%              | 7%          |             |             |

Results are from 57 total cards returned during the reporting period

**Fire Prevention Division**

| <b>Activity Type</b>                        | <b>February</b> |
|---|-----------------|
| New Construction/Remodel Inspections        | 329             |
| Occupational License Inspections            | 4               |
| Plan Reviews                                | 75              |
| Existing Condominium & Business Inspections | 24              |
| Special Event Inspections                   | 6               |
| Hydrant Flow Tests                          | 1               |

- 31 Commercial/Multi-Family Life Safety System reports reviewed, and Documented into our system, and violation notifications sent.