



City of Marco Island

Date: September 16, 2019
To: City Council
From: Fire Rescue Chief Mike Murphy
Through: Mike McNees, City Manager
Re: Fire Rescue Monthly Report



Staff operating in the City's EOC (Emergency Operations Center) in preparation for Hurricane Dorian.

Items of Interest

- On Aug 2nd, Staff attended the Collier County Hazmat Leadership meeting at Sta. 70.
- On Aug 7th, the Department held a "Wet Down/Push-in ceremony for the new Engine 51.
- On Aug 7th, Management held the quarterly "Labor Management" meeting.
- On Aug 14th, Staff along with BSSW, toured City of Naples Sta. 1. The group reviewed the EOC and the layout of the facility.
- On Aug 14th, Staff attended the County Emergency Medical Authority (EMA) meeting.
- On Aug 15th, Staff attended the County Operations & Communications Meetings.
- On Aug 16th, Staff attended the EMS Council meeting.
- On Aug 21st, Staff attended the CCFCA Data Committee meeting.
- On Aug 23rd, 18 Fire Department leaders & future leaders attended a 3-hour leadership seminar "Silver to Gold Badge". This opportunity was presented by Dr. Tony Williams of Hodge's University.
- On Aug 28th, Staff attended the Collier County Chief's Association meeting.
- On Aug 29th, Staff attended the monthly Officer's meeting.
- On Aug 29th-31st, Staff prepared for possible Hurricane Dorian, including the partial activation of the EOC (Emergency Operations Center).

Significant Incidents

- On August 8th, Fire crews responded to a dump truck partially on its side in the south Barfield area.
- On August 9th, Crews responded to Barfield Dr & 6th for a 2-vehicle accident. Minor injuries with moderate road blockage.
- On August 16th, Crews responded to the south Collier area for a vehicle accident, no injuries with road blockage for approx. 45 minutes.
- On August 19th, Crews responded to the Goodland Boat Park for a vehicle that went in the water on the boat ramp.
- For the reporting period, Fire Boat Crews responded to 5 MERT incidents. These included- a 30 ft. boat fire in the mouth of the Marco River, 4 subjects pulled from the water due to a sailboat capsizing in strong currents, and 4 subjects removed from the Keewaydin island during the storm.



Fire Rescue / EMS Training

Fire Rescue personnel completed 492 hours of fire rescue training during the month of August detailed as follows:

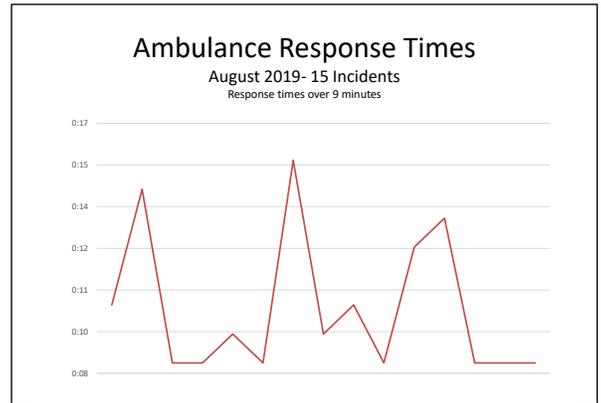
- Fire Operations 307 hours
- Medical 58 hours
- Wildland 50 hours
- Haz-Mat 0 Hours
- Marine Operations 4 hours
- Officer training 57 hours
- Driver training 16 hours

Fire Rescue Department Statistics

Alarm Responses		
	August	Year-to-Date
Fire Incidents	3	36
Medical Incidents	124	1490
Vehicle Accidents	7	58
Marine Rescue	5	65
Elevator/Extrication Rescue	2	49
Hazardous Condition	6	64
Public Service	30	203
Good Intent	17	156
Fire Alarm	43	272
Severe weather	0	1
Special Incident type	0	2
Not Recorded	0	2
Total	237	2398

Ambulance Response Times

The chart identifies the response times for CCEMS Ambulance units that exceed 9 minutes. For the month of August (15) emergencies fall within this category. Data is generated through CCEMS’s “Image Trend” reporting system.



August Overlapping Incidents		
Incidents	Overlap	Year to Date
2 Incidents	44	493
3 Incidents	11	140
4 Incidents		44
5 Incidents	1	8
6 Incidents		3
7 Incidents		1
8 Incidents		0
9 Incidents		0
10 Incidents		0
13 Incidents		0
16 Incidents		0
Total	56	689

Incident Volume and Emergency Incident Overlap

The Fire Rescue Department responded to “237” emergency incidents during the month of August. During this month, the Department experienced “56” overlapping emergency incidents.

(Overlapping incidents occur when the department has more than one incident response going at the same time. This is an important data point to track as some incidents require more than one fire department unit to respond and having two or more calls overlapping could result in a situation where not enough units are available for response)

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as, the Emergency Room care and 911 dispatch system.

August 2019				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	100%			
Speed of service	100%			
Appearance of Personnel	96%	4%		
Sensitivity of Personnel	100%			
Communication skills of Personnel	88.5%	11.5%		
Medical care given by Personnel	95%	5%		
Handling your emergency	96%	4%		
911 call taker	100%			
Hospitals				
NCH-Downtown	67%		33%	
PRH- Collier Blvd	100%			