



City of Marco Island

Date: July 23, 2026
To: City Council
From: Casey Lucius, Ph.D., City Manager
Re: Internal Services Departmental Report for June 2026

Diana Snover - Human Resources Director

The City currently has 8 positions that are unfilled

- Administrative Assistant – Exec & Admin Services
 - Open since 3/2026
 - New position
 - Code Enforcement Officer – Marine
 - Open since 1/2026
 - Backfill
 - Compliance & Special Project Manager
 - Open since 7/2026
 - New Position
 - Park Attendant
 - Open since 1/2026
 - Backfill
 - Police Chief
 - Open since 5/2026
 - Backfill
 - Police Officer
 - Pipeline remains open
 - Sr. Building Inspector/Plans Examiner
 - Open since 4/2026
 - Backfill
 - Utility Systems Supervisor Collections & Distribution
 - Open Since 10/2025
 - Backfill
-
- Offers have been extended and accepted for Sr. Park Attendant and Project Manager - with pending August start dates.
 - 1 involuntary resignation – Parks & Recreation and 1 voluntary resignation – Fleet and Facilities
 - Recognized longevity for 2 employees.
 - 1 WC cases reported, no lost time.

Stephen DiSantis – Purchasing & Risk Manager

- **Purchase orders:**
 - 41 purchase orders were issued in June FY 2026 in the amount of \$1,092,689.02. For June FY 2025, we issued 57 purchase orders.
- In June FY 2026 we issued purchase orders in the following thresholds:
 - 21 for the amounts less than \$5,000
 - 0 for the amounts between \$5,000 and \$9,999
 - 20 for the amounts \$10,000 and above
- **Purchasing Card Transactions:**
 - 562 Purchasing Card transactions were issued in June FY 2026 for \$114,580.16. For June FY 2025, we completed 507 Purchasing Card transactions.

<u>Bid</u> number	Bid Opening Date	Title	City Council approval
RFQ 2026-008	04/12/2026	Professional Services Library Water Engineering Services	TBD
ITB 2026-010	05/15/2026	Public Works Facility	TBD
ITB 2026-011	08/06/2026	Winterberry Beach Access Boardwalk Repair	TBD

Joe Parrilli – Fleet and Facilities Director

Project Name	Project Manager	Complete	Completion Date
Replace all soffit venting	Joe	X	5/30/2026
paint council lobby	Joe	X	5/18/2026
Replace basketball rims at MP	Martha	X	5/10/2026
Replace all flags at city property	Martha	X	5/22/2026
Resurface Airnasium court	Joe	x	5/15/2026
Repair the walking paths in the dog park	Martha	X	5/8/2026
Resurface basketball court at MP	Joe	X	5/11/2026
MP dog park new sod install	Martha	x	5/1/2026
RC Demolish	Joe	x	5/15/2026

Updates

- 1,459 work orders completed in June.
- 427 self-initiated work orders completed through facilities staff rounding in June.
- Winterberry boardwalk preconstruction walkthrough occurred and bid opening is scheduled for August 6th at City Hall.
- Airnasium construction was completed. Only a minimal amount of electrical work remains for full completion.
- PO's have been issued to paint Mackle Park Community center exterior and Bocce court area, as well as resurface the shuffleboard courts.
- City Hall had the HVAC issue repaired, and second floor is cooling again.
- Purchase order was issued to resurface 2 tennis courts at the Racquet Center.
- City Hall sealcoating was completed for the parking lot.
- Enoise sound blankets for the Racquet Center will be shipped on July 29.
- Main irrigation line control issue was repaired at VCP, and all zones are operational again.

- 20' of sidewalk was replaced outside of the Police Department that was raised and causing a trip hazard.

Facilities Capital projects

1) High Priority

- Winterberry beach access
- Racquet center maintenance projects
- Police dock (work is coordinated with Collier County)
- Replace Thor Guard with updated model so parts are more readily available
- PD Generator replacement

2) In Progress Projects

- Annex elevator modernization project
- Airnasium finishing up remaining electrical work
- Beach beautification project
- Resurface 2 tennis courts at Racquet center
- Resurface shuffleboard courts at Mackle Park
- Paint exterior of Mackle Park Community Center
- Repair large portions of Leigh Plummer Park walking path
- City Hall Thor Guard replacement
- Interior blind replacement at Mackle Park Community Center

3) Important But Wait 45 - 60 days

- City hall flood panels (in design)
- Building department ADA restrooms
- PD 2nd floor access
- PD heat sensors for fire alarm
- PD blue light replacement
- Power bollard upgrade at VCP

Jose Duran – IT Director

June 2026 Update

IT Projects, Goals, and Objectives	Start	Estimated End	Status	
Support all networks, network devices, telecommunications, and software City wide.		Ongoing	430 helpdesk tickets in June, 2026	
			2026	2616 Tickets
			2025	6871 Tickets
			2024	7992 Tickets
			2023	5552 Tickets

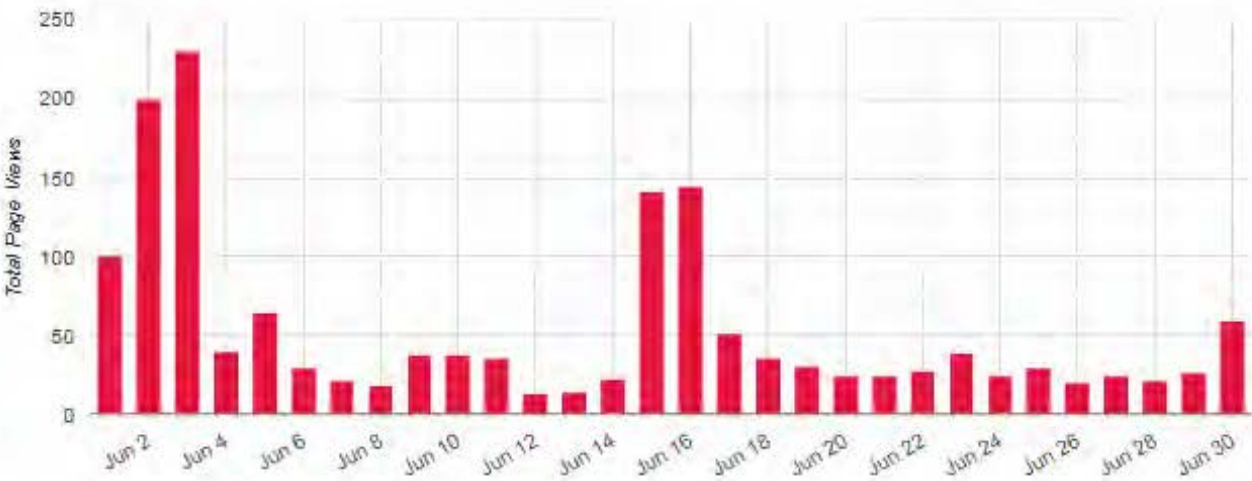
Server, Storage, and Networks	Jan '21	Ongoing	• Work complete on replacing our older firewall units. • Disaster Recovery remote site prep work. (Lee County EOC, agreement received) Connectivity Talks with two providers to provide dark fiber, private point to point or basic internet. • RAW Water Facility Fiber and Network Revamp. Cabinet installation and wiring. (complete)
Computer system refresh cycle	FY18	Ongoing	Replace employee computer systems every 5 years with new technologies as appropriate. FY26 Refresh • 34 Laptops • 12 Desktops FY25 Refresh • 30 Laptops • 20 Desktops
City Facilities Fiber Mapping	11/21	Ongoing	• Adding additional routes for redundancy and new providers. • Adding redundancy to RAW Water, Well and Lift stations via PtMP (Point to MultiPoint Radio). Evaluation, testing phase. (no ETA)

CMI Help Desk Ticket Trending – June 2026

CMI Help Desk Ticket Trends Year over Year vs. Gartner Average



Online Video Streaming Site Visitor Statistics – Period: June 2026



WHAT MEDIA YOUR CITIZENS ARE VIEWING

All MediaLive EventsEncoder StreamsOn Demand Media

Filter by title

Media Title	Type	Total Views
City Council on 2026-06-01 5:30 PM	Archive	405
City Council on 2026-06-15 5:30 PM	Archive	222
Planning Board on 2026-06-05 9:00 AM	Archive	142
Beautification Advisory Committee on 2026-06-03 3:00 PM	Archive	129
City Council on 2026-06-15 1:00 PM - Capital Budget Workshop	Archive	91
City Council on 2026-06-15 5:30 PM	Live event	86
City Council on 2026-06-01 5:30 PM	Live event	74



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Site Visitor Statistics – June 2026

Active users

26K

New users

24K

Average engagement tim...

50s

Event count

214K

Top Pages Users Visit – June 2026

Top pages/screens



PAGE TITLE AND SCREEN CLASS	VIEWS	ACTIVE USERS	EVENT COUNT	BOUNCE RATE
Documents City of Marco Island	17K	11K	54K	19.5%
Home City of Marco Island	12K	5.1K	38K	29.7%
Permitting Portal Information City ...	4.9K	1.8K	17K	42.5%
Page Not Found City of Marco Isla...	3.6K	2.3K	11K	44.9%
Online Payments City of Marco Isla...	2.9K	1.6K	8.9K	20.8%
Events City of Marco Island	2.3K	636	4.5K	15.2%
Staff City of Marco Island	2.1K	580	3.8K	30.4%

Top 7 Countries, Cities Visiting, Device Type and Operating System
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June 2026

Active users▼ by Country



COUNTRY	ACTIVE USERS
United States	25K
Singapore	594
Canada	94
United Kingdom	79
Germany	70
India	62
China	36

Active users▼ by City

CITY	ACTIVE USERS
Ashburn	10K
Miami	2.4K
Marco Island	1.8K
Singapore	561
Naples	464
Fort Myers	441
Tampa	370

Active users▼ by Operating system

OPERATING SYSTEM	ACTIVE USERS
Linux	9.8K
iOS	6.6K
Windows	6.2K
Macintosh	2.6K
Android	1.5K
Chrome OS	70
Tizen	2

Active users▼ by
Platform / device category

PLATFORM / DEVICE CATE...	ACTIVE USERS
web / desktop	18K
web / mobile	7.8K
web / tablet	283
web / smart tv	2

How do users get to us – June 2026:

Active users by First user source / medium 

FIRST USER SOURCE / ME...	ACTIVE USERS
(direct) / (none)	14K
google / organic	9.1K
bing / organic	896
facebook.com / referral	422
yahoo / organic	331
m.facebook.com / referral	249
duckduckgo / organic	159