

City Council Vacancy Application: Submission #6

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Date of Application:

2024-11-12

Your Name:

Last Name

Aguis

First Name

John

Middle Name

{Empty}

Address:

Number and Street

97 S Heathwood Dr

Apt. Number

{Empty}

City

Marco Island

State

FL

Zip

34145

Phone Numbers:

Home

{Empty}

Cell

5167901517

Business

{Empty}

Email Address
jaguis@gmail.com

Organization
City Council
Background

How long have you been a resident on Marco Island?
1-2 Years

Are you a qualified elector of the City?
Yes

Have you previously served on the City Council for more than eight [8] years?
No

Have you ever been convicted or found guilty of a criminal offense (any level felony or first degree misdemeanor only)?
No

Would you (or any organizations with which you are affiliated) potentially benefit on a personal level from decisions or recommendations made by this board?

No

Do you currently hold public office?

No

Do you now serve, or have you ever served on a Collier County or City of Marco Island board or committee?

No

Qualifications

Please list your community activities and positions held (Example: Civic clubs, neighborhood associations, etc.):

Marco Island Ham Radio Club (Emergency services communications).

NY: Nassau County CERT (Community Emergency Response Team) and ARES (Amateur Radio Emergency Services) member providing Shelter Communications and Assistance during Hurricane Irene and Sandy.

Member Italian American Society of Marco Island.

Why do you want to serve on the City Council?

- My wife and I built our home on Marco Island 22 years ago and still reside in that home today. I take pride in our beautiful island and would be honored to give back to our community. I feel my approximately 3 decades as Management in a number of roles in Business involving people management and support can bring an amazing 'customer service' approach to the Marco Island City Council. This experience will help me with improving communications with members of the community and to represent all interests and concerns with empathy and an open mind. I want to hear all sides of requests and serve objectively, helping to set parameters for informed and properly researched decisions. I'd like to see decisions by city council take into account any required long term maintenance and related costs to better support and grow the infrastructure of Marco Island.

What issues do you think should be addressed by the City Council?

- Water treatment, storm drains and handling of storm surge, Winterberry Bridge (All bridges should have a maintenance plan), density and traffic control. Better open communication with the community (Residents and Business)

Resume

[202411AguisResumeCityCouncil.docx](#)

John Aguis

97 S Heathwood Dr., Marco Island, FL 34145 | (516) 790-1517 | jaguis@gmail.com

PROFESSIONAL SUMMARY

- Ambitious and proven Executive professional, mentor, with demonstrated leadership experience providing premier White Glove Customer Service. Specializing in M&A Due Diligence and Project Management, Business Continuity / Disaster Recovery, Business Relationship Management.
- Director level management, ranging up to \$100bln+ bank operations at Capital One Bank.
- Budgeting, short and long term planning with emphasis on long-term support and growth.
- Ability to present complex technical information to both technical and non-technical audiences.

CORE PROFICIENCIES

- | | | |
|----------------------------|----------------------|----------------------------|
| – Business Continuity | – Project and Vendor | – Research and Development |
| – Cost Reduction | Management | – Training |
| – Mergers and Acquisitions | – Regulatory Audits | |

CERTIFICATIONS & LICENSES

Agile CSM Scrum Master

A+

FEMA Certifications (various)

ITIL Foundations

Microsoft Certified Professional

HAM Amateur Extra

EXPERIENCE

IT Officer | MY Safra, New York, NY

9/2022-

NYC Boutique Bank

- IT Director backup: Backup to IT Director as needed.
- Operations: Review and health management of bank operations.
- Vendor Due Diligence: Annual review of vendor status, financial, SOCs, to satisfy OCC review requirements.

Director of IT | Urgently, Vienna, VA

6/2021-6/2022

Roadside Assistance Provider

- Corporate Planning and Budget: Planning, Stabilization, and Support of environment. \$6 mln budget. 1200 users / contractors. Created and executed infrastructure build roadmap with goals.
- Inventory Control and Needs Assessment: Arranged inventory and projections for future growth. ITAM.

Vice President, Head of Technology Infrastructure | BankUnited, Melville, NY

10/2009-6/2021

\$34.7 billion mid-sized bank with niche subsidiaries

- Business Continuity: Continual assessment of the current state of risk and preparedness including regular testing. Daily support and maintenance of warm site. Design and deployment of temporary office space (facility and technology) to maintain business continuity. Conduct Gap / Business Impact Analysis (BIA).
- Disaster Events: Supported logistics and hands on for hurricanes, earthquakes, floods, pandemic, terrorist events, transformer explosions and evacuation events.

- Executive Support: Hands-on Management of Executive, Legal, and Trader white-glove support. “Real-time” immediate support. Managing and support of Executive Events.
- Mergers and Acquisitions: Complete planning and execution of M&A activities to achieve maximum benefit while minimizing anxiety of acquired party. Project plan for multiple simultaneous subsidiary acquisitions.
- Operations / End-User Support: Solutions ‘on-the-fly’ for all remote office operations (12+), 300+ end users. On-boarding and off-boarding of personnel. Resourceful and creative to provide production solutions expediently. Manage resources and steer support to the proper priorities within the organization. Embedded with departmental management with constant open communication to promote growth.
- Project and Vendor Management: Project management and coordination of site build-outs involving 7 Executive sites, a Disaster Recovery warm site, and acquired leasing companies in Arizona and Maryland. Screening and management of any required outsourced vendors. Set timelines with checkpoints.

Information Technology Specialist | US Attorney’s Office, Brooklyn, NY 6/2009-10/2009

US Government, Department of Justice

- Attorney Support: Planning and Support of US Attorneys and Courtrooms.
- Inventory Control and Project Management: Arranged final inventory and disposal of 12 years of stored hardware.

Assistant Vice President, Desktop Delivery Manager | Capital One Bank, Melville, NY 2/1998-6/2009

\$169 billion large-sized bank, originally part of North Fork Bank acquired by Capital One 2007

- Technology Management: Responsible for technology deployment and support in multiple offices spanning the continental US, totaling approximately 10,000 end-users.
- Documentation: Documentation of all applications, including the design and management of request handling work flows, escalation policies, and procedures for support staffs as well as to meet regulatory and audit requirements.

Other Prior roles: Technical Support Specialist at Nikon, Inc. 1996- 1998; IT Trainer, Installer and Converter at Grainger, Inc. 1987-1996

EDUCATION | CREDENTIALS | VOLUNTEERISM / COMMUNITY LEADERSHIP

Bachelor of Science in Management of Technology, SUNY Farmingdale, Farmingdale, NY (4.0 GPA)

Associate of Science in Accounting, Suffolk County Community College, Selden, NY

Certificate in Weather Forecasting, Penn State, World Campus, in progress

Volunteer FEMA, CERT (Community Emergency Response Team), ARES (Amateur Radio Emergency Services) to provide communications and support during weather and social events.