



City of Marco Island

Date: July 15, 2019
To: City Council
From: Fire Rescue Chief Mike Murphy
Through: Mike McNees, City Manager
Re: Fire Rescue Monthly Report

Recognition

Marco Island Firefighter Dirk Switken, along with members of North Collier Fire Rescue, took first place (Soccer) in the 2019 Florida Firefighter Games. The event was held in Tampa, June 13-15. This year the team won all 6 games, scoring 34 goals and only giving up 5.



EMS

Staff finished the new CCEMS Interlocal agreement (MOU), which will be going before City Council for approval. The document is on the County's agenda for the June 9th meeting.

Items of Interest

- On June 5th, Staff attended the Collier County Chief's Association "Data Committee" meeting.
- On June 12th, Staff attended the County Emergency Medical Authority (EMA) meeting.
- On June 12th, Staff attended the CCEMS Protocol Sub-Committee meeting.
- On June 19th, Staff attended FEMA G-191 "EOC Interface with Emergency Management" training class at the County EOC.
- On June 20th, Staff attended the County Operations & Communications Meetings.
- On June 21st, Staff attended the EMS Council meeting.
- On June 24th, Staff attended the Collier County Chief's Association meeting.
- On June 24th, Management held Field Training Paramedic (FTP) interviews, to replace the position vacated.
- On June 26th, Staff attended the monthly Officer's meeting.

Significant Incidents

- On June 2nd, Fire crews responded to a vehicle roll-over on Yellowbird, involving an electric pole. Power to the area was shut down to remove the victims: only minor injurers were reported.
- On June 5th, Fire crews responded to a minor dumpster fire in the Bayport Ave. area.
- On June 12th, Crews responded to the N. Collier Blvd area for a vehicle accident. The Accident caused major road blockage; only minor injuries were reported.
- On June 28th, Fire crews responded to a boat fire (at the dock) in Goodland. No other vessels were involved, and no injuries were reported.
- For the reporting period, Fire Boat Crews responded to 10 MERT incidents. These included- a female with a back injury near Johnson Bay, a fully involved vessel 24-miles west of Marco Pass (with 2 people in a raft), 4 subjects in the water in Caxambas Pass, 9 people removed from 2-boats (1.5 miles off of the beach) during a severe storm, and 3 paddleboarders who were stranded in the Rookery Bay area.

Public Education/Community Outreach

- June 3-7 – Staff conducted the Police Fire Youth Academy teaching students the various duties and skills required to be a Police Officer or Firefighter. This annual summer program has proven to be a great success with a waiting list of applicants each year.
- On June 20th, Crews assisted at Mackle Park’s summer camp during “Water Day”
- During the month of June, Staff certified 12 CPR Students during 2 class.



Fire Rescue / EMS Training

Fire Rescue personnel completed 765 hours of fire rescue training during the month of June detailed as follows:

○ Fire Operations	471	hours
○ Medical	97	hours
○ Dive Training	25	hours
○ Haz-Mat	2	Hours
○ Marine Operations	21	hours
○ Officer training	76	hours
○ Driver training	64	hours

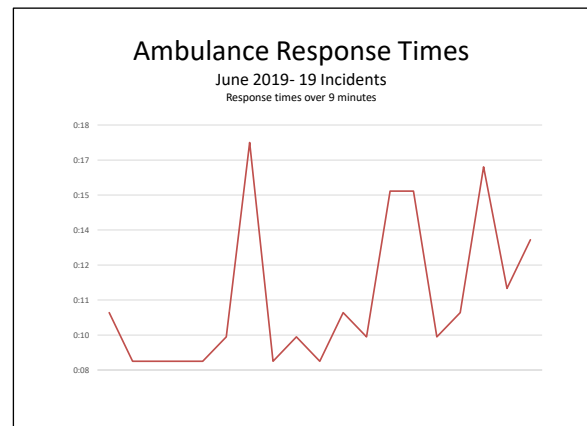
- DC Harrison attended quarterly County-Wide CISM meeting
- DC Harrison attended WEB EOC training
- DC Harrison attended Protocol Committee meeting at EMS

Fire Rescue Department Statistics

Alarm Responses		
	June	Year-to-Date
Fire Incidents	7	29
Medical Incidents	122	1239
Vehicle Accidents	8	46
Marine Rescue	10	55
Elevator/Extrication Rescue	9	39
Hazardous Condition	12	46
Public Service	19	150
Good Intent	18	124
Fire Alarm	37	200
Severe weather	0	0
Special Incident type	1	1
Not Recorded	1	2
Total	244	1931

Ambulance Response Times

The chart identifies the response times for CCEMS Ambulance units that exceed 9 minutes. For the month of June (19) emergencies fall within this category. Data is generated through CCEMS’s “Image Trend” reporting system.



June Overlapping Incidents		
Incidents	Overlap	Year to Date
2 Incidents	45	405
3 Incidents	12	127
4 Incidents	5	43
5 Incidents	1	5
6 Incidents	1	3
7 Incidents	1	1
8 Incidents		0
9 Incidents		0
10 Incidents		0
13 Incidents		0
16 Incidents		0
Total	64	584

Incident Volume and Emergency Incident Overlap

The Fire Rescue Department responded to “244” emergency incidents during the month of May. During this month, the Department experienced “64” overlapping emergency incidents.

(Overlapping incidents occur when the department has more than one incident response going at the same time. This is an important data point to track as some incidents require more than one fire department unit to respond and having two or more calls overlapping could result in a situation where not enough units are available for response)

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as, the Emergency Room care and 911 dispatch system.

June 2019				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	100%			
Speed of service	94%	6%		
Appearance of Personnel	97%	3%		
Sensitivity of Personnel	97%	3%		
Communication skills of Personnel	91%	9%		
Medical care given by Personnel	97%	3%		
Handling your emergency	97%	3%		
911 call taker	93%	7%		
Hospitals				
NCH-Downtown	78%	22%		
PRH- Collier Blvd	100%			