



City of Marco Island

Date: June 17, 2019
To: City Council
From: Fire Rescue Chief Mike Murphy
Through: David T. Harden, City Manager
Re: Fire Rescue Monthly Report

Awards

On May 20th, five (5) members of the Fire Rescue Department were recognized with the prestigious Phoenix Award. This award is given biannually to emergency responders who resuscitate people in cardiac arrest and return the patients to a productive life.

The recipients:

FF Brian Asbel, DC Jeff Kutzke, FF Ray Ladurini, FF Daniel Ring, FF Dirk Switken



FY19 Fire Rescue Capital Projects

Reporting System: After evaluating multiple reporting software, staff decided on ESO. This system will give the Department the ability to have real time data analytics and will have the capability to produce more complete/complex reports. We anticipate the system going live by September.

EMS

Staff continues working with CCEMS to create a new Interlocal agreement (MOU), which outlines an updated ALS (Advanced Life Support) operational plan.

Items of Interest

- On May 2nd, Staff attended the Fire Rescue Foundation monthly meeting.
- On May 3rd, Staff hosted the quarterly "Labor Management" meeting.
- On May 7th, Chief Murphy attended the "Public Safety Chief's" meeting, hosted by the Sheriff.
- On May 8th, Staff attended the County Emergency Medical Authority (EMA) meeting.
- On May 10th, Staff attended the EMS Council meeting.

- On May 14th, FF Jake Clemmons sat with the CCEMS training staff and completed his “County Medical Director Paramedic Certification.
- On May 14th, Staff attended the Infectious Control meeting.
- On May 16th, Staff attended the County Operations & Communications Meetings.
- On May 17th, FF Gabriel Sigler started his firefighting career. Gabriel is the replacement that was created by the retirement of B/C Bogan.
- On May 20th, Staff attended the Capital Budget Workshop.
- On May 21st, Crews attended the Physicians Regional Hospital “EMS Appreciation Week” lunch.
- On May 22nd, Staff attended the Collier County Chief’s Association meeting.
- On May 22nd, the JW Marriott “Spirit to Serve” prepared a lunch, at Station 50, to honor all Public Safety personnel.
- On May 29th, Staff attended the monthly Officer’s meeting.
- On May 29th, Staff attended the MIPD awards ceremony.

Significant Incidents

- On May 14th, Fire crews responded to a structure fire on north Collier Blvd. The fire caused minor damage to some electrical devices.
- On May 15th, Fire crews responded to a structure fire Greater Naples District, the fire caused minor damage.
- On May 20th, Crews responded to the San Marco area for a vehicle accident. The Accident San Marco to be shut down, because a boat laid on the roadway.
- For the reporting period, Fire Boat Crews responded to 6 MERT incidents. These included- a stranded vessel 3-miles west of Marco Pass, 2 lost jet skiers in the Keewaydin area, boater in distress (taking on water) 17 miles west of Cape Romano, subject having a major medical emergency near Keewaydin, and a sunken boat (with 2 people in the water) near Gordon Pass.

Public Education/Community Outreach

- On May 21st, Chief Murphy & D/C Batiato attended “Coffee with the Chief’s” at Dunkin Donuts.
- During May Crews assisted the YMCA with their annual “Water Wise” program. The Program teaches TBE 3rd graders water safety.
- Hero’s Week- Island Montessori School (30 children age 4-10 y/o) - Firefighters reviewed equipment and completed a one-hour presentation. The crew to spoke about E.D.I.T. (emergency exit drills in the home) and what Firefighters do daily.
- In the month of May, Staff certified 31 CPR Students & 6 First Aid students during 3 classes.



Fire Rescue / EMS Training

Fire Rescue personnel completed 905 hours of fire rescue training during the month of May detailed as follows:

○ Fire Operations	489	hours
○ Medical	122	hours
○ Dive Training	66	hours
○ Haz-Mat	12.5	Hours
○ Marine Operations	32	hours
○ Officer training	153.5	hours
○ Driver training	30	hours

- DC Harrison Attended communications meeting at Collier Dispatch
- Staff performed after action review for multi-agency Haz-Mat drill
- Crews observed dispatch operation at Emergency Operations Center
- Company Officer Candidates completed Commercial Command and Fire Training Delivery as part of the promotional task book.

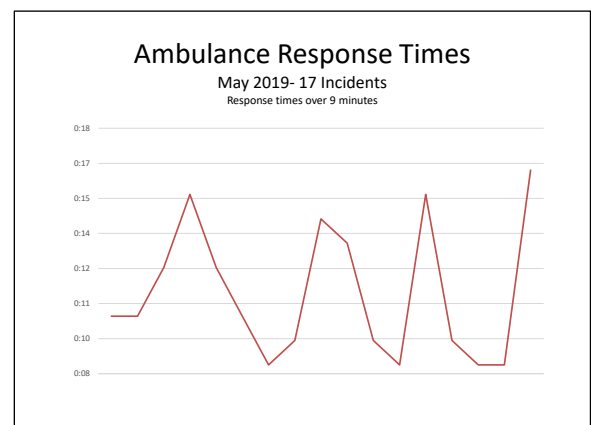


Fire Rescue Department Statistics

Alarm Responses		
	May	Year-to-Date
Fire Incidents	1	22
Medical Incidents	168	1117
Vehicle Accidents	4	38
Marine Rescue	6	45
Elevator/Extrication Rescue	4	30
Hazardous Condition	7	34
Public Service	20	131
Good Intent	18	106
Fire Alarm	36	163
Severe weather	0	0
Special Incident type	0	0
Not Recorded	0	1
Total	264	1687

Ambulance Response Times

The chart identifies the response times for CCEMS Ambulance units that exceed 9 minutes. For the month of May (17) emergencies fall within this category. Data is generated through CCEMS's "Image Trend" reporting system.



May Overlapping Incidents		
Incidents	Overlap	Year to Date
2 Incidents	42	360
3 Incidents	9	115
4 Incidents	5	38
5 Incidents		4
6 Incidents	1	3
7 Incidents		0
8 Incidents		0
9 Incidents		0
10 Incidents		0
13 Incidents		0
16 Incidents		0
Total	57	493

Incident Volume and Emergency Incident Overlap

The Fire Rescue Department responded to “264” emergency incidents during the month of May. During this month, the Department experienced “57” overlapping emergency incidents.

(Overlapping incidents occur when the department has more than one incident response going at the same time. This is an important data point to track as some incidents require more than one fire department unit to respond and having two or more calls overlapping could result in a situation where not enough units are available for response)

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as, the Emergency Room care and 911 dispatch system.

May 2019				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	100%			
Speed of service	98%	2%		
Appearance of Personnel	98%	2%		
Sensitivity of Personnel	98%	2%		
Communication skills of Personnel	98%	2%		
Medical care given by Personnel	98%	2%		
Handling your emergency	98%	2%		
911 call taker	96%	2%	2%	
Hospitals				
NCH-Downtown	100%			
PRH- Collier Blvd	72%	28%		