



City Manager – City Council Report February 2, 2026

Team Wins: Wins for the City Council, staff, our residents and the environment!

1. Deputy Fire Chief Matt Marshall received a State of Emergency Response Commission for Hazardous Materials Award to recognize his work in ensuring the public is informed of possible chemical hazards. His efforts led to state and federal funding to train many hazardous materials technicians.
2. Police Sergeant Mark Haueter was awarded the Law Enforcement Commendation Medal by the Naples Sons of the American Revolution to recognize is 20 years of service.
3. The State Attorney's Office closed the FDLE investigation into Chief Tracy Frazzano. The Attorney's Office concluded there was no credible evidence to charge Chief Frazzano or any other City staff member.
4. As part of my enhanced community outreach, I have coordinated with the Coastal Breeze to do a bi-weekly column called "Ask the City Manager" in which I will answer questions submitted to the Coast Breeze staff. I also provided a presentation for the Marco Island Chapter of AAUW providing updates on City projects.

General Updates for the Council and Public:

1. Water shut off update: During the week of January 12, the City shut off water on 260 accounts due to non-payment over 90 days; 192 were turned on the same day that payment was received. During the week of February 3, delinquent notices and shut offs will continue for unpaid accounts. However, over 4600 customers have enrolled in autopay in our new billing system, which is creating greater efficiency for both the City staff and our customers.

January 12th - January 18th 2026 Statistics

Traffic Citations & Written Warnings: 28

Traffic Stops: 80

Bicycle / E-Bike Stops: 53

Vehicular Crashes: 3

Noise Calls for Service: 3

Valid Noise Calls: 0

Beach Calls for Service: 26

Calls for Service: 3,903

Arrests: 0

**New addition to the
MIPD Weekly Report**



Calls for Service data reflects activity captured in an agency's Computer-Aided Dispatch (CAD) System for any call (not per incident) that causes a police officer or code enforcement officer to take an action or expend agency resources, whether agency-initiated or citizen initiated.