



City of Marco Island

Date: January 21, 2020
To: City Council
From: Fire Rescue Chief Mike Murphy
Through: Mike McNeas, City Manager
Re: Fire Rescue Monthly Report

Public Education/Community Outreach

- On Dec 7th, Staff attended the Marco Island “Christmas Tree Lighting”.
- On Dec 11th, Staff attended the St. Marks family dinner.
- On Dec 13th, Chief Murphy and Emily Savage ringing the Salvation Army bell at Publix, at 1089 Collier Blvd.
- On Dec 14th, Crews participated in the “Christmas Island Style” parade.
- On Dec 21st, the Fire Boat crew participated in the Boat Parade.
- During the month of December, Staff certified 5 CPR students during 1 class.



Items of Interest

- On Dec 5th, Chief Murphy attended the “Drowning Prevention Coalition” meeting.
- On Dec 5th, Staff attended the Fire Foundation monthly meeting.
- On Dec 6th, Staff attended the “Drug Free Collier” meeting at the Collier County Public Schools Admin building.

- On Dec 7th, Staff assisted at the Kiwanis “5K Fun Run”.
- On Dec 11th, Staff attended the County Emergency Medical Authority (EMA) meeting.
- On Dec 12th, Staff attended the quarterly “Labor Management” meeting with Local 2887.
- On Dec 13th, Staff attended the CCFCA Training Committee meeting.
- On Dec 14th, Staff attended North Collier Fire Academy graduation at Bentley Village.
- On Dec 18th, Staff attended the monthly Officer’s meeting.
- On Dec 18th, Staff attended the Collier County Fire Chiefs Association meeting.
- On Dec 19th, Staff attended the County Operations & Communications meetings.
- On Dec 20th, 17 Fire Department leaders & future leaders attended a 3-hour leadership seminar “Generational Diversity in the Workplace”. This opportunity was presented by Dr. Nicole King-Smith of Hodge’s University.
- On Dec 30th, Staff attended the “Wall That Heals” committee meeting.

Significant Incidents

- On Dec 7th, Crews responded to the north Collier area for a trauma alert, subject was hit by a car while riding her bike. The Pt was flown to the Lee County Trauma Center.
- On Dec 10th, Crews responded to a vehicle vs an electric pole, on Landmark St. The accident caused moderate vehicle damage and snapped multiple electric lines.
- On Dec 11th, fire crews responded to a LP gas leak in the north Bald Eagle area.
- On Dec 18th, fire crews responded to the Sandhill Ct. area, for an oven fire. The fire was contained to the oven, with no other damage reported.
- On Dec 22nd, Crews responded to the south Collier Blvd area for a vehicle accident. The accident caused significant road blockage; 1-subject was transported to the hospital.
- On Dec 30th, Crews responded to a trauma alert, for a subject who fell down 2-flights of stairs.
- On Dec 30th, fire crews responded to the Prince condo for a minor fire. The fire caused smoke damage only.
- For the reporting period, Fire Boat Crews responded to 6 MERT incidents. These included- a boat taking on water in the area of Caxambas boat ramp, 2 missing kayakers in the Smokehouse Bay area, a medical emergency on Keewaydin and a missing boater south of Goodland.

Fire Rescue / EMS Training

Fire Rescue personnel completed 532 hours of fire rescue training during the month of December detailed as follows:

○ Fire Operations	292.5	hours
○ Medical	55.5	hours
○ Wildland	0	hours
○ Haz-Mat	0	Hours
○ Marine Operations	2	hours
○ Officer training	180	hours
○ Driver training	2	hours

Fire Rescue Department Statistics

Alarm Responses	
100 - Fire	2
200- Overpressure / Rupture	1
300 – EMS / Rescue	169
400 – Hazards Condition	9
500 - Service Calls	35
600 – Good Intent	19
700 - False Alarm	44
800- Weather / Natural Disaster	0
900 - Special Incident	2
Total	281

Calls by Shift	
A shift	87
B shift	104
C shift	90
Total	281

Calls by Station	
Station 51	85
Station 50	196
Total	281

Response Survey Cards

The Fire Department sends a survey card to individuals who call 911 for an emergency. These cards allow the end user to rate the performance of our personnel, as well as, the Emergency Room care and 911 dispatch system.

December 2019				
MIFD Personnel	Excellent	Good	Fair	Poor
Helpfulness of Employees	93%	7%		
Speed of service	86%	11%	3%	
Appearance of Personnel	95%	5%		
Sensitivity of Personnel	93%	5%	2%	
Communication skills of Personnel	95%	5%		
Medical care given by Personnel	95%	5%		
Handling your emergency	97%	3%		
911 call taker	82%	14%	4%	
Hospitals				
NCH-Downtown	88%			12%
PRH- Collier Blvd	80%		20%	

Results are from 41 total cards returned during the reporting period