



2024 City of Naples Utility Rates

Effective October 1, 2023- All Rates increased by 9%

Bimonthly Water Base Charge

All City of Naples utility customers are charged a bimonthly base charge, even if no water is used. The rate is based on the chart to the right.

Meter Size	Bimonthly Base Charge
5/8" — 3/4"	\$20.12
1.0"	\$50.32
1.5"	\$100.58
2.0"	\$160.86
3.0"	\$321.84
4.0"	\$502.82
6.0"	\$1,005.62
8.0"	\$1,609.00
Per Dwelling Unit (Multi-Family Residences)	\$14.10

Bimonthly Water Consumption

In addition to the bimonthly base charge, all single family residential and commercial customers will be charged the following consumption rates according to their actual installed meter size, while Multi-family residences will be charged following consumption rates based upon the number of dwelling units. Customers with 1-inch meters who use from zero to 38,000 gallons are in Block 1. If their water usage increases from 38,001 to 75,000, then they move to Block 2. It is therefore most beneficial to use lowered amounts of water because the higher blocks are charged at higher rates.

Bimonthly Consumption Charge				
Meter Sizes	Block 1 \$1.74 per 1,000	Block 2 \$3.04 per 1,000	Block 3 \$4.33 per 1,000	Block 4 \$5.20 per 1,000
5/8" — 3/4"	0—15,000	15,001—30,000	30,001—45,000	Above 45,000
1.0"	0—38,000	38,001—75,000	75,001—112,500	Above 112,500
1.5"	0—75,000	75,001—150,000	150,001—225,000	Above 225,000
2.0"	0—120,000	120,001—240,000	240,001—360,000	Above 360,000
3.0"	0—240,000	240,001—480,000	480,001—720,000	Above 720,000
4.0"	0—375,000	375,001—750,000	750,001—1,125,000	Above 1,125,000
6.0"	0—750,000	750,001—1,500,000	1,500,001—2,250,000	Above 2,250,000
Per Dwelling Unit (For Multi-Family residences)	0—15,000	15,001—30,000	30,001—45,000	Above 45,000

Bimonthly Irrigation Consumption Charge

Irrigation meters (other than reclaimed) are billed base charges based upon meter size and are subject to the following consumption charges listed.

Bimonthly Consumption Charge			
Meter Sizes	Block 1 \$3.04 per 1,000	Block 2 \$4.33 per 1,000	Block 3 \$5.20 per 1,000
5/8" — 3/4"	0—30,000	30,001—45,000	Above 45,000
1.0"	0—75,000	75,001—112,500	Above 112,500
1.5"	0—150,000	150,001—225,000	Above 225,000
2.0"	0—240,000	240,001—360,000	Above 360,000
3.0"	0—480,000	480,001—720,000	Above 720,000
4.0"	0—750,000	750,001—1,125,000	Above 1,125,000
6.0"	0—1,500,000	1,500,001—2,250,000	Above 2,250,000

Stormwater Charges

Stormwater charges are established in the City Code Appendix A.

Unit	Bimonthly Charge
Single-Family Residential	\$34.64
Multi-Family Residential	\$34.64
Commercial, per average residential unit	\$34.64

Utility bills are distributed to customers every two months.
Customers outside the city limits are subject to a 25 percent surcharge.

Bimonthly Sewer Service Charge

Residential, non-residential and Multi-family Residential residents are charged a bimonthly base charge. In addition, each customer is charged a consumption fee, based on the number of gallons of water used. Each single-family dwelling has a 20,000-gallon bimonthly cap. The cap does not apply if an irrigation meter, sub-meter, or reclaimed water meter serves the property.

Bimonthly Sewer Service Charge		
Meter Size	Residential	Commercial
5/8" — 3/4" (1)	\$50.34	\$50.36
1.0"	\$50.34	\$125.88
1.5"	\$50.34	\$251.72
2.0"	\$50.34	\$402.78
3.0"	\$50.34	\$805.54
4.0"	\$50.34	\$1,258.62
6.0"	\$50.34	\$2,517.18
8.0"	\$50.34	\$4,027.52
Multi-Family Charged Per Dwelling Unit	\$39.28	
Usage Charge (per 1,000 gal.)	\$4.88	

Reclaimed (Irrigation) Water Charges

Reclaimed (irrigation) water has limited availability. The base bimonthly charge is based on the water meter size. In addition, the customer is charged a consumption fee based on the type of agreement they have with the City. If reclaimed water is available in the area, a base fee of \$20.02 bimonthly will be charged for availability whether the meter is connected or not. See the chart to the right for specifics.

Fees

The fee to test a water meter is \$68 for meters 5/8 inch to 1". The rate of testing meters 1 1/2 inches and larger varies. Contact the Utilities Department at 213-4745 for additional information.

Late Fees

There is a 5 percent penalty assessed to utility accounts that are paid late.

Reinstatement of Water Service

When service has been cut off or discontinued for nonpayment of current bills, service will be reinstated upon prompt payment of unpaid bills, plus a service fee of \$26. When reinstatement is performed outside of normal working hours, per customer request, the fee is \$85. Normal working hours are 8 a.m. to 4 p.m., Monday through Friday, excluding holidays.

Reinstatement of Water Service after Meter is Locked

If water service has been discontinued for more than 5 days, by request or otherwise, the service line gate or curb stop valve will be locked in the off position. Reinstatement or unlocking of the meter is \$75. If this is performed outside of normal working hours, per customer request, the fee is \$135. Normal working hours are 8 a.m. to 4 p.m., Monday through Friday, excluding holidays.

Dishonored Checks

Per occurrence, the rate is based on the amount of the check.

Hydrant Service

There is a \$1 per day fee after 90 days.

Solid Waste Collection

The City of Naples provides solid waste collection based on an annual fee established by resolution and in the City Code Chapter 32 and the related Appendix. Commercial services need to review the City Code and contact the city directly for their needs. However, the following is the annual charge for residential property, as per the City Code.

Bimonthly Reclaimed Base Charges	
Reclaimed Water Meter Size	Reclaimed Base Rate
5/8", 3/4" and 1.0"	\$25.44
1.5"	\$127.14
2.0"	\$203.40
3.0"	\$406.84
4.0"	\$635.68
6.0"	\$1,271.28
8.0"	\$2,034.10
Bimonthly Consumption Charges (per 1,000 gal.)	
General Users/Government	
Bulk Users with Storage	\$0.55
Bulk Users without Storage	\$0.62
General Customers	\$0.84

Bad Check Fee	Amount of Check
\$25	\$50
\$30	\$51 to \$300
\$40	\$300 or more

Hydrant Fees	
Deposit, per meter	\$1000
Application Fee	\$50
Fire Line or Fire Sprinkler	\$25 yearly
Fire Hydrant Install	\$2,500

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Bimonthly County Base Sewer Service Charge

Individual Residential, non-residential and Multi-family Residential residents that live outside the City limits are charged County Sewer base rate that is related to the size of the meter. In addition, each customer is charged a consumption fee, based on the number of gallons of water used. The County sewer rates single family dwelling has a 30,000 gallon bimonthly cap.

Bimonthly County Sewer Service Charge	
Meter Size	Residential/ Non-Residential Multi-Family
5/8" — 3/4"	\$83.88
1.0"	\$136.86
1.5"	\$261.18
2.0"	\$413.38
3.0"	\$1,149.28
4.0"	\$2,544.24
6.0"	\$5,081.46
8.0"	\$8,886.54
Usage Charge (per 1,000 gal.)	\$5.90

Solid Waste Collection, Horticulture, Recycling and Landfill Rates

Residential Rates

SINGLE-FAMILY HOMES	2024
Garbage Collection	\$36.66
Horticultural Collection & Disposal	\$11.86
Recycling Collection & Disposal	\$8.38
Collier County Disposal	\$14.94
TOTAL	\$71.84

DUPLEX/TRIPLEX HOMES (using can service)	2024
Garbage Collection	\$36.66
Horticultural Collection & Disposal	\$11.86
Recycling Collection & Disposal	\$8.38
Collier County Disposal	\$14.94
TOTAL per unit	\$71.84
MULTI-FAMILY (using container service)	
Garbage Collection (See Commercial Container Rate Chart)	
Horticultural Collection & Disposal	\$5.06
Recycling Collection & Disposal	\$7.36
TOTAL per unit	\$12.42
Collier County Disposal (See Commercial Container Rate Chart)	

Commercial Rates

BUSINESS OF MULTI-FAMILY (using cart service) 96 gallon	2024
Garbage Collection	\$77.16
Collier County Disposal	\$30.94
TOTAL	\$108.10
ROLL-OFF CONTAINER	
Per Container (per pull)	\$286.80
Collier County Landfill Disposal Fee	Per Tonnage